

Terms and Conditions for Power Eco Add-on Promotion:

1. DEFINITIONS

- 1.1 "Geneco" means Geneco by Seraya Energy Pte Ltd or Seraya Energy Pte Ltd.
- 1.2 "Geneco Green Starter Kit" refers to
- 1.2.1 1x Sprout Plantable Pencil
  - 1.2.2 1x Foldable Umbrella
  - 1.2.3 1x Collapsible Silicone Water Bottle
  - 1.2.4 1x Foldable Silicone Straw
  - 1.2.5 1x Reusable Grocery Net Bag
- 1.3 "Promotion Period" means the period commencing on 30 July 2021 to 31 October 2021, both dates inclusive.
- 1.4 "Eligible Customer" refers to an individual who:
- 1.4.1 successfully signs up for a new or renewed their residential electricity account with Geneco under:
    - 1.4.1.1 Get It Fixed 24 / Get It Fixed 24 Renewal (the "Eligible Plans");
    - 1.4.1.2 selects Power Eco Add-on (25%/50%/75%/100%) at the point of signing up for the Eligible Plan; and
    - 1.4.1.3 is the registered account holder of the said account;
  - 1.4.2 does not have a Geneco account that was terminated or closed (whether by the individual or by Geneco) in the last twelve (12) months immediately prior to the commencement of the Application Period;

- 1.4.3 is not an existing employee of either Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd;
  - 1.4.4 is not an immediate family member of the persons referred to in Clause 1.4.4 above, including spouse, children, siblings and parents; and
  - 1.4.5 is not a person deemed ineligible and/or notified by Geneco as being ineligible from time to time.
- 1.5 "Award" refers to
- 1.5.1 a set of Geneco Green Starter Kit

## 2. PROMOTION ELIGIBILITY REQUIREMENTS

- 2.1 An Eligible Customer is deemed to have successfully signed up for a new residential electricity account or renewed his/her existing residential electricity account with Geneco if all the following conditions are met:
- 2.1.1 The Eligible Customer submits an application for the Eligible Plan during the Promotion Period, available at <https://www.geneco.sg/residential/electricity-plans/>, during the Promotion Period.
  - 2.1.2 The Eligible Customer successfully selects Power Eco add-on (25%/ 50%/ 75%/ 100%) at the point of signing up for the Eligible Plans.
  - 2.1.3 The Eligible Customer satisfies all of the conditions as stated at Clause 1.4 hereinabove.
  - 2.1.4 Such application is approved by Geneco within two (2) to four (4) weeks from the application submission date.
- 2.2 Upon full satisfaction of the conditions stated at Clause 2.1 hereinabove, the Eligible Customer will be deemed eligible for the Award.



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- 2.3 For the avoidance of doubt, this promotion is not applicable to any sign-ups under Geneco's Give Us A Try and Get It Fixed 12 plan, details of which are available at <https://www.geneco.sg/residential/electricity-plans/>.

### 3. GENERAL TERMS AND CONDITIONS

- 3.1 The Award is limited to the first 1,000 Eligible Customers who successfully sign up for the Eligible Plans with Power Eco Add-on (25%/ 50%/ 75%/ 100%) during the Promotion Period.
- 3.2 Eligible Customers who fulfil the conditions set out in Clause 2.1 above will receive their Award sixty (60) calendar days after Promotion Period. The Award will be forfeited if the Geneco account is closed on or before the date that the Award is awarded by Geneco.
- 3.3 By participating in this Promotion, each Eligible Customer is deemed to have provided consent to Seraya Energy pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data by/to Seraya Energy and such other third party Seraya Energy may reasonably consider necessary for the purposes of administering this promotion.
- 3.4 This Promotion may not be applied in conjunction with any other offers, rebates or promotions. The Award is neither transferrable nor exchangeable for cash or other kind in full or in part unless otherwise permitted by Seraya Energy in its sole and absolute discretion. For the avoidance of doubt, the Award is non-negotiable.
- 3.5 Seraya Energy reserves the right to amend, suspend, withdraw, vary or terminate the Promotion, including but not limited to replacing the Award and to vary, add to, or delete any of these terms and conditions at any time without prior notice, including but not limited to the eligibility requirements set out in Clauses 1.4 and 2.2, and the Promotion Period under Clause 1.3. Seraya Energy's decision in relation to such matters are at its sole and absolute discretion and shall be final and binding on all participants.
- 3.6 Seraya Energy, its directors, officers, employees and assignees, shall not at any time be responsible or held liable for any loss, injury, damage, harm, settlement sums, costs,



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- charges, expenses, actions, penalties, proceedings, claims and/or demands arising out of or in connection with the Award.
- 3.7 These terms and conditions shall be governed by and interpreted in accordance with the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over any dispute arising out of or in relation to the Promotion.
- 3.8 Participation in this Promotion shall constitute acceptance of all terms and conditions set out above and any amendments thereof. These terms shall be read in conjunction with the relevant Electricity Retail Agreement that Seraya Energy is a party to, where relevant, and/or any other applicable terms and conditions.
- 3.9 A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these Terms and Conditions.
- 3.10 All information is correct at the time of publishing and Geneco makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.