



Standard Chartered's Open Electricity Market Retailers April to August 2021 Promotion with Geneco Terms and Conditions

Eligibility

1. The Standard Chartered Open Electricity Market Retailers April to July 2021 Promotion with Geneco ("**Promotion**") is available from 22 April 2021 to 31 August 2021 (both dates inclusive) ("**Promotion Period**"). Subject to Clause 2 below, the Promotion is open to all principal and supplementary cardholders of Standard Chartered Credit Cards ("**Cards**") issued by Standard Chartered Bank (Singapore) Limited ("**Bank**") (collectively, "**Eligible Cardholders**"). By participating in the Promotion, the Eligible Cardholders agree to be bound by these terms and conditions.
2. Eligible Cardholders whose Card accounts have been suspended, cancelled and/or terminated for any reason during the period of 22 April 2021 to 30 September 2021 (inclusive of both dates) are not eligible for the Promotion.

Promotion Mechanics

3. The first 85 Eligible Cardholders to sign up for a Geneco Electricity Plan with Seraya Energy Pte Ltd ("**Geneco**") and successfully set up payment for the Geneco Electricity Plan via Geneco's [Self-Service Portal](#) on a recurring basis to the Eligible Cardholders' Card during the Promotion Period shall be entitled to a one-time bill rebate ("**Bill Rebate**"). The Geneco Electricity Plan and the applicable Bill Rebate are as follows:-

Geneco Plans	Redemption Cap	Rebate	Validity
Get It Green (12 months plan)	Limited to the first 45 customers	One-time S\$35 Geneco bill rebate	Valid from 22 April 2021 to 31 August 2021
Get Sunny (18 months plan)	Limited to the first 40 customers		

4. For the avoidance of doubt, where an Eligible Cardholder signed up for an Electricity Plan during the Promotion Period but only sets up the recurring bill arrangement using a Standard Chartered Bank Card after the Promotion Period, he/she will not be qualified for the Promotion. In no event should the Bank and/or Geneco be responsible for the Cardholder's ineligibility to receive the Rebate.
5. The Bill Rebate will be credited into the Eligible Cardholders' Geneco electricity account by 31 October 2021.

General

6. The Bill Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise).
7. The Bank is not responsible for any failure or delay in the transmission of any transaction by any party, including but not limited to Geneco, acquiring merchants, merchant establishments, or any telecommunication provider.
8. The Bank and/or Geneco reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion and/or substituting the Cashback with any other item (which may or may not be of equivalent or similar value), without prior notice or reason. Participation in this Promotion shall constitute acceptance of all terms and conditions set out herein including any amendments thereof.
9. In the event the Bank and/or Geneco determined that an Eligible Cardholder has irregularly or wrongly redeemed any Rebate, or where the Bank and/or Geneco has knowledge of subsequent events which establish that the Eligible Cardholder would not have been entitled to redeem the Rebate (including but not limited to where any of the transactions made by an Eligible Cardholder to his/her Cards for payment



of the Renewal Plan are reversed or refunded), the Bank and/or Geneco reserves the right to claw back the Rebate or to deduct the value of the Rebate (or such other amount as it deems fit) from the Eligible Cardholder's account(s) with the Bank.

10. Without prejudice to Clause 9 above, the Bank and/or Geneco also reserves the right to claw back the Rebate if the recurring payment arrangement is terminated within (twelve) 12 months from the date the first recurring payment was charged.
11. The Bank and/or Geneco reserves the right to determine at its sole and absolute discretion the eligibility of a Cardholder for the Promotion. The Bank's and/or Geneco's decision in all matters arising out of or in connection with the Promotion is final and conclusive and no correspondence will be entertained.
12. No payment or compensation whether in cash, credit or kind shall be made for any lost, misplaced, stolen or damaged Rebate.
13. Except for death or personal injury caused by the negligence of the Bank/Geneco, to the fullest extent permitted by law, the Bank (and members of the Bank's group)/Geneco shall have no liability in respect of any liability, loss, claim, damage or costs of any kind (including legal costs) to any person or entity, in whole or in part, directly or indirectly, whether by reason of the acceptance, possession, use or misuse of the Rebate.
14. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall, to the extent of such inconsistency, prevail.
15. These terms and conditions are to be read together with our Customer Terms, Credit Card Terms, Standard Chartered Unlimited Cashback Credit Card Terms & Conditions, Rewards+ Credit Card Promotion Terms & Conditions, MANHATTAN Cashback Terms & Conditions, Standard Chartered Visa Infinite Promotion Terms & Conditions, Standard Chartered Priority Banking Visa Infinite Promotion Terms & Conditions, Spree Credit Card Terms & Conditions and any other specific Product Terms that may be relevant in connection with this Promotion (collectively, "Other Terms"). If there are any inconsistencies between these terms and the Other Terms, these terms prevail only to the extent of such inconsistencies.
16. The Bank and/or Geneco makes no warranty or representation as to the quality, merchantability or fitness for services bought and accepts no liability for the services provided by any merchant or service provider. Any dispute about the same must be resolved directly with the merchant or service provider.
17. The Bank is not an agent of Geneco or vice versa.
18. By participating in this Promotion, each Eligible Cardholder consents under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to the Bank and/or Geneco and such other third party as the Bank and/or Geneco may reasonably consider necessary for the purpose of administering this Promotion, and confirm that they agree to be bound by the terms of the Bank's Privacy statement and/or Geneco Privacy Policy, a copy of which can be found on <http://www.sc.com/sg/privacy> or www.geneco.sg/privacy-policy/.
19. A person who is not a party to these terms and conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these terms and conditions.
20. These terms and conditions are governed and construed in accordance with the laws of Singapore. Any dispute arising out of these terms and conditions shall be referred to the exclusive jurisdiction of the Courts of Singapore.
21. All information is accurate at the time of publication.