

Notes:

- **FORM SUBMISSION:** Your Giro application will take about 4 to 6 weeks to be approved. If there are any corrections on your Giro form, please sign/thumbprint (as per bank account) next to the corrections. We will inform you accordingly when it is approved. Please make your payments via AXS or credit card via the Geneco Self Service Portal in the meantime.
- **DEDUCTION:** Giro deduction will take place on the due date of your invoice. If the due date falls on a non-working day, Giro deduction will take place within 2 working days before or after the due date. Please ensure that there are sufficient funds in your bank account for the Giro deduction. You may be liable for an administrative charge and/or late payment charges for unsuccessful deductions.
- **PAYMENT LIMIT:** If you have set a payment limit and the bill amount is greater than the limit set, please ensure that you make the balance payment via AXS or credit card to avoid late payment charges.
- **TERMINATION:** If you wish to cancel your Giro application, please email us at info@geneco.sg. Please also inform your bank accordingly.
- Please call our Contact Centre Hotline at 6363 6677 if you need any assistance.

**BUSINESS REPLY SERVICE
PERMIT NO. 07505**



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