

**APPLICATION FOR CONTESTABILITY STATUS & MARKET SUPPORT SERVICES (“MSS”) ACCOUNT  
& TRANSMISSION SERVICES FOR LOW TENSION (“LT”) CONSUMERS  
(FOR COMMERCIAL AND INDUSTRIAL CONSUMERS ONLY)**

**Part A: Consumer & Premises Details**

Name of Consumer:		Unique Entity No. (UEN/NRIC):	
Contact Person:		Mobile No.:	
Email:		Tel No.:	
Premise address(es): ("the Premises")			S
Mailing Address (if different from premises)			S

**Part B: Application for Contestability**

1. I/We wish to apply to be a contestable consumer and open an MSS account for the Premises.

2. I/We intend to purchase electricity from:

- A Licensed Electricity Retailer  
Name of Retailer: \_\_\_\_\_
  The Wholesale Electricity Market through SP Services Limited (SPS)
  The Wholesale Electricity Market through the Energy Market Company (EMC)

3. Request Date of Contestability\*: \_\_\_\_\_ Existing Electricity Account No. (if applicable): \_\_\_\_\_

*\* Notwithstanding your request date of contestability, you shall only be classified as a contestable consumer after (i) the required meter(s) have been installed and commissioned at the Premises, and (ii) you have been notified by SPS that your application is successful.*

4i. I/We intend to move-in/take-over the Premises currently under:

- Low tension supply (Move-in)  
 Low tension supply (Take-over)  
 High tension supply, with Contracted Capacity: \_\_\_\_\_

ii. Where applicable, I/we agree that my/our move-in/take-over of the Premises is subject to the corresponding move-out of the existing consumer of the Premises and I/we agree that SPS shall not be liable for any inconvenience, loss, expense and damage that may be incurred or suffered as a result of a delay, postponement or cancellation of such move-out by the existing consumer.

iii. I/We agree that I/we will be billed from 00:00hr on the date of move-in/take-over and up to 23:59hr on the date I/we move out of the Premises.

iv. I/we understand that electricity supply will not be turned on if SPS' technician finds that the meter is not connected to the electrical installation or the electrical installation has been rewired at the Premises.

5. I/we confirm that the Premises is lawfully used or occupied by me/us for commercial and industrial purposes. I/We would like to apply to become contestable under the following scheme and acknowledge that I/we, where applicable, satisfy the prescribed requirements:

- Under the normal contestability scheme (for non-master-metered accounts)**

or

- Under the \*Demand Aggregation Scheme (for master-metered accounts):**

I/We am/are the holder of the master-metered account of the Premises and am/are applying for the Demand Aggregation Scheme. I/We hereby confirm that I/we have complied with and undertake to continue to adhere to the prevailing "Conditions for Master-Metered Account Holders to be Classified as Contestable Consumers under the Demand Aggregation Scheme" (as may be updated from time to time) issued by the EMA. Refer to the Open Electricity Market website ([www.openelectricitymarket.sg](http://www.openelectricitymarket.sg)) for the document.

or

**Under the \*En-bloc Contestability Scheme (for master-metered accounts):**

I/We am/are the holder of the master-metered account of the Premises and am/are applying for the En-bloc Contestability Scheme. I/We hereby confirm that I/we have complied with and undertake to continue to adhere to the prevailing "Conditions for Master-Metered Account Holders to be Classified as Contestable Consumers under the En-Bloc Contestability Scheme" (as may be updated from time to time) issued by the EMA. Refer to the Open Electricity Market website ([www.openelectricitymarket.sg](http://www.openelectricitymarket.sg)) for the document.

*\*Note: Registered master account holders are required to provide Annexes A and B to terminate the sub-metered accounts.*

or

**Under the Enhanced Central Intermediary Scheme (ECIS) (for non-master-metered accounts with Embedded Intermittent Generation Sources ("IGS")):**

i) The embedded IGS installed at my/our Premises is:

- 10 MWac and above. I/We will register my/our embedded IGS with EMC for payment.  
 Less than 10 MWac. I/We will register my/our embedded IGS SPS for payment under the ECIS.

The total generation capacity at my/our Premises (including all blocks) is: \_\_\_\_\_ MWac. I/We will inform SPS on any changes to the total generation capacity.

Please complete Annex C and provide your GST details below if you are registering your embedded IGS with SPS for payment under the ECIS

I/We acknowledge that SPS will pass on the rebates and charges in my/our next billing cycle after SPS receives payment from EMC.

i. I/We am/are GST-registered. My/Our GST registration number and date are as follow and I/we attach herewith a copy of the GST registration letter from IRAS:

GST registration number: \_\_\_\_\_ GST registration date: \_\_\_\_\_

ii. I/We agree that I/we will not issue any tax invoice for electricity sold to SPS but hereby authorize SPS to issue tax invoices on my/our behalf. I agree that SP Services Limited can charge GST at the prevailing rates based on the date my taxable supplies are provided. I/We will notify SPS immediately if my/our GST registration is cancelled or if I/we am/are issued with a new GST registration number.

ii) For the installation of Generation Meters:

- I/We wish to engage SP PowerGrid Limited to install the main generation meter(s) \*with/without check meter(s) \*(please delete where not applicable). Please note that the installation of check meter(s) is compulsory for embedded IGS with a capacity of 1MWac and above. Refer to Application for Net Export Rebate form for the applicable charges;  
 I/We will provide my/our own generation meter(s).

iii) I agree to submit the completed Application for Net Export Rebate form to SPS to process my application. Please refer to SP Group website for the application form ([www.spgroup.com.sg](http://www.spgroup.com.sg))

6. **I/We agree that my/our contestability status cannot be revoked once I/we am/are classified as a contestable consumer from such date as may be notified by SPS unless the cessation of my/our classification as a contestable consumer is allowed under the Contestability (Contestable Consumers) Regulations 2019.**

7. I/We understand that my/our existing electricity meter(s) may be changed for the purpose of remote meter reading.

8. I/We agree to pay a Security Deposit (applicable if I/we am/are purchasing electricity from the Wholesale Electricity Market through SPS) for an amount informed by SPS within the time period stipulated by SPS or before the supply at the Premises has been turned on, whichever is earlier.

9. I/We agree to be bound by the Conditions of Service which shall take effect when this application is approved, and an MSS account has been opened for me/us. Please refer to the Conditions of Service on the Open Electricity Market website ([www.openelectricitymarket.sg](http://www.openelectricitymarket.sg)).

10. I/We agree that my/our application for contestability is subject to my/our compliance with all of the above and that SPS shall not be liable for any inconvenience, loss, expense and damage that may be incurred or suffered as a result of a delay or postponement of my/our compliance or non-compliance of all the above.

11. I/We agree that SPS may collect, use and disclose to any person or organisation, any and all particulars relating to the my/our personal data (including information relating to my/our MSS account) for the purposes of (i) SPS' provision of requested services; (ii) billing and account management including any debt collection or recovery;(iii) conducting surveys or obtaining feedback; (iv) informing me/us of products, services and benefits offered from time to time by SPS, its related corporations and business affiliates (unless I/we duly inform SPS otherwise); and (v) complying with all laws, regulations, and business requirements applicable to SPS, its related corporations and business affiliates from time to time.

12. Until and unless I/we duly inform SPS in writing otherwise, I/we hereby authorise SPS to provide my/our MSSL Account Number to the Electricity Retailer named in Part B No.3 above. I/We hereby irrevocably and unconditionally confirm, agree and undertake as follows:

- i) to be liable for and fully indemnify SPS/SP Group\*\*/any directors, employees, agents, successors (collectively the "**Representatives**") and assigns of SPS/SP Group/the Representatives from and against all actions, claims, liabilities, losses, damages, penalties, expenses,

and costs whatsoever which SPS/SP Group/the Representatives may suffer, incur, sustain or be subject to (whether directly or indirectly) arising out of, in connection with or in relation to the provision of my/our MSSL Account Number to the Electricity Retailer; and

*\*\* Note: "SP Group" includes Singapore Power Limited and any company that is fully or partially owned by Singapore Power Limited, whether beneficially or otherwise or under its management or control, including all its subsidiaries, affiliates and related companies*

- ii) SPS/SP Group/the Representatives shall not be liable for any inconvenience, loss, expense and damage that may be incurred or suffered by me/us as a result of a delay or postponement in such provision of the MSSL Account Number to the Electricity Retailer.

**Part C: Conditions for Transmission Services at Low Tension Supply\***

1. I/We request SP PowerAssets Limited ("SPPA"), the Transmission Licensee, to provide or continue to provide, as the case may be, Transmission Services at Low Tension supply to the Premises (as set out in Part A above).
2. I/We confirm that I/we have read and accept the "Standard Terms and Conditions for Transmission Services for LT Consumers" (the "Terms and Conditions") available on the Open Electricity Market website ([www.openelectricitymarket.sg](http://www.openelectricitymarket.sg)).
3. If I/we am/are not required to provide a Substation for the proposed Connection, Clause 2 of the Terms and Conditions shall not apply to me/us.
4. If I/we am/are an indirectly connected LT Consumer(s) (i.e. consumer who does not receive supply directly from grid. e.g. sub-metered account) the Service Connection to the Premises shall be supplied, installed and maintained by me/us.
5. If I/we am/are not on retailer consolidated billing arrangement where I/we, instead of my/our retailer, assumes the obligation to pay the Transmission Licensee for transmission charges owed by the me/us respectively, I/we agree to pay a Security Deposit for an amount informed by the Transmission Licensee within the time period stipulated by the Transmission Licensee or before the supply at the Premises has been turned on, whichever is earlier.
6. I/We agree that by completing and submitting this application form, this application form (Parts A and C) and the prevailing Terms and Conditions (as at the date of submission of this application form) shall have the effect of a binding agreement ("Consumer Connection Agreement") between the Transmission Licensee and me/us from the Effective Date. Prior to the Effective Date, the Transmission Licensee reserves the right to reject the application submitted by me/us. Where I/we have an existing supply agreement, it will be superseded and deemed terminated by this Consumer Connection Agreement on the Effective Date. Where there are more than one Premises as indicated in the 'Address where supply is required' field in Part A, a separate and distinct Consumer Connection Agreement shall be deemed constituted between SPPA and me/us with the terms and conditions set out in Parts A and C and the prevailing Terms and Conditions applying to each such Premises.
7. **I/We shall complete Annex D and agree to the terms and conditions thereof, and Annex D shall form part of this agreement.**

\*Consumers requesting SPPA to provide or continue to provide, as the case may be, Transmission Services at High Tension or above shall accept the "Standard Terms and Conditions for Transmission Services for Extra High Tension and High Tension Consumers" under the Consumer Connection Agreement with SPPA. Please contact SPPA at [regmgt@spgroup.com.sg](mailto:regmgt@spgroup.com.sg) for more information.

Signature: \_\_\_\_\_

Company Stamp: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

<b>For Official Use</b>	
MSSL A/C No: _____	Date of Application Received: _____

## Annex D – Terms and conditions for use of mobile generator

1. On a goodwill basis, in order to assist you (the “Customer”), during localised electricity network supply interruption, subject to Customer’s agreement and compliance with the terms and conditions of paragraph 5.1.4 of the guide on “How To Apply For Electricity Connection” (as may be amended from time to time) (the “Handbook”), SPPA/SPPG, at its option, offers to use commercially reasonable efforts to provide a mobile generator(s) rated up to 1 MVA at 400V to supply electricity to Customer’s Premises during the interim while the electricity network supply is being restored. “Localized electricity network supply interruption” means an outage due to a fault in the equipment and cables in the substation or Overground Box (OG Box) serving the Customer’s Premises or installation.

A maximum of two mobile generators to a single site may be provided, subject to the availability of mobile generators and operational availability. In the event that the Customer chooses to comply with paragraph 5.1.4 of the Handbook, SPS, SPPA and/or SPPG (as the case may be) shall not be liable for any direct or indirect losses or damages, including loss of profits or business, in relation to, as the case may be:

- i. the provision of the mobile generator(s); or
  - ii. a delay in providing the mobile generator(s); or
  - iii. if the circumstances are such that the mobile generator(s) or interim electricity supply is not provided.
2. Please note that compliance with paragraph 5.1.4 of the Handbook is mandatory for new Customers in the Central Business District (“CBD”) area receiving electricity supply from SPPG’s electric distribution substation via customer’s electrical in-take substation and operating consumer’s Low Tension (“LT”) electrical switch-room, or buildings housing critical infrastructures (physical and/or info-comm).
3. You, as the Customer, is required to choose the following:

Yes:

- (i) this Premises or installation is required to; or
- (ii) I/We, as the Customer, would like to,

receive interim electricity supply via a mobile generator, and I/We, the Customer, agrees to and shall comply with the specified requirements in paragraph 5.1.4 of the Handbook and shall ensure it is able to receive interim electricity supply via a mobile generator during a localized electricity network supply interruption.

I/We, the Customer, agree to clause 1 in this Annex D.

No, this premises or installation is not required to, and I/We, the Customer, would not like to, receive interim electricity supply via a mobile generator during a localized electricity network supply interruption.

I/We agree to the above terms and conditions and indicate my/our acceptance.

Signature: \_\_\_\_\_

Company Stamp: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_