

GENECO'S POWER UP THE HOUSEHOLDS 2025 CHALLENGE

Terms & Conditions

A. Official Challenge Rules

1. The Geneco Power Up The Households Challenge (the “**Challenge**”) is a Challenge organised by Geneco (“**Geneco**”) by Seraya Energy, a subsidiary of YTL PowerSeraya Pte Limited (the “**Organiser**”). Participants should note that the terms “Geneco” and “Organiser” shall be used interchangeably in the course of this Challenge and its corresponding Terms and Conditions. Either way, the aforesaid terms shall be taken to have the one and the same meaning.
2. The Challenge consists of 2 sections: a Lucky Draw (the “**Lucky Draw**”), and Contest where the Top 6 Scorers weekly win \$60 eCapitaVoucher (the “**Top 6 Scorers Contest**”).
3. For the avoidance of doubt, each eligible participant is eligible to win both one (1) prize in the Lucky Draw and one (1) prize in Weekly Top 6 Scorers Contest.
4. These terms and conditions (the “**Terms and Conditions**”) shall apply to the Challenge. By submitting an entry for the Challenge, participants agree to abide by and are bound by the Terms and Conditions governing the conduct of this Challenge.
5. The Organiser reserves the right to change any terms and conditions of the Challenge at its sole and absolute discretion, without prior notice, reason or liability. By entering the Challenge, the Participants not only undertake to review the Terms and Conditions of the Challenge at any particular time, which has been made available for public viewing at the Geneco's website: www.geneco.sg/power-savings but also agree to be bound to subsequent new or amended Terms and Conditions of the Challenge (if any).
6. The Organiser also reserves the right to terminate, cancel, suspend or amend (including but not limited to replacing the Challenge's prizes with one or more items of similar value) the Challenge at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

B. Eligibility Conditions

7. Subject to the provisions of these Terms and Conditions, this Challenge is only open to participants who satisfy the following conditions upon commencement of the Challenge:
 - (a) Are and/or are above the age of eighteen (18) years; and
 - (b) Currently reside in Singapore at a permanent residential address.
8. Notwithstanding the foregoing, the Challenge is not open to both employees of Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd and their immediate family members (such as their spouse, children, siblings and parents). The Challenge is also not open to any other participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Challenge.
9. The Organiser reserves their right to exercise their sole and absolute discretion to exclude or disqualify any participant and/or submission from participating in the Challenge, including but

not limited to an entry/submission that does not comply with the Terms and Conditions of the Challenge.

C. Lucky Draw

a. Lucky Draw Period

10. The Lucky Draw Period shall begin on 1 Jun 2025 at 12:00am and end on 31 Aug 2025 at 11:59pm (the “**Lucky Draw Period**”). To qualify for the Lucky Draw prizes for each week of the Challenge, participants must submit their entries between 1 Jun 2025 at 00:00am and 31 Aug 2025 at 11:59pm.
11. Any entries submitted after 11:59pm on 31 Aug 2025 i.e. after the Lucky Draw Period, will not be considered and shall be deemed void. Be that as it may, the Organiser reserves their right to amend the Lucky Draw Period at any time without prior notice.

b. Participation in the Lucky Draw

12. To enter the Lucky Draw, each participant must play the Power Up The Households game, which will be made available to all participants at Geneco’s Power Up The Households Page at www.geneco.sg/power-savings, and achieve a minimum score of 10. After completing a round of the game and scoring at least 10 points, participants will be required to submit their contact details (i.e. their name, email address, and Geneco Customer Account Number if applicable) *via* a Web form for contact purposes (the “**Participant Post**”). Should the participant refuse to complete and submit the aforesaid Web form, the Participant Post will be deemed an invalid submission, and accordingly disregarded for the purposes of winning the Lucky Draw.
13. Each participant shall submit their entry for the Lucky Draw during the relevant timeframes during the Lucky Draw Period stated at Clause 10 hereinabove.
14. For the avoidance of doubt, the Organiser has the right to disqualify and/or remove any entries that do not fulfil the eligibility criteria stated at Clauses 12 and 13 hereinabove, or entries that are inappropriate or in breach any of the Terms of Conditions stated herein.
15. Proof of submission to the Organiser also does not serve as proof of delivery to or receipt of an entry for the purposes of the Challenge. The Organiser bears no liability for any submission that is lost, intercepted or not received by the Organiser, due to any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration or unauthorised access to entries whether or not arising during operation or transmission due to server functions (including but not limited to security functions used by Geneco or any third party), virus, bugs or other causes outside the Organiser’s control.

c. Selection of Winners, Prizes and Notifications for the Lucky Draw

16. There will be a total of six (6) winners selected at random by the Organiser for this Lucky Draw using an Excel sheet random generator.

17. Participants may submit multiple entries to increase their chances of winning in the Lucky Draw. Each eligible submission will constitute as one (1) chance to enter the Lucky Draw. Existing Geneco customers who submit a valid and active Geneco Customer Account Number which expires on 30 September 2025 or later will have their chances multiplied by two (2).
18. For the avoidance of doubt, each participant will only be eligible to win one (1) Lucky Draw prize throughout the entire Lucky Draw Period.
19. Each of the six (6) winners of the Lucky Draw will be each entitled to receive one (1) of the following six (6) Lucky Draw prizes (each a **"Lucky Draw Prize"**). All applicable taxes, fees and surcharges and/or foreign duties (if applicable) on the Lucky Draw Prize remain the sole responsibility of the winner.
 - (a) Omnidesk Classic (122x76cm)
 - (b) PRISM+ Q55-QE 4K AI Google TV
 - (c) Secretlab TITAN Evo NEO™ Hybrid Leatherette Regular
 - (d) OSIM uJolly 2 Smart Full Back Massager
 - (e) LUMOS FLOAT Home Cinema Projector
 - (f) Razer Huntsman V3 Pro Tenkeyless
20. The Lucky Draw Prize is non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and is subject to such other terms and conditions as may be imposed by the Organiser. For the avoidance of doubt, the Organiser will not be liable or responsible for any prizes that are lost or damaged during the course of transit.
21. All winning entries for the Challenge shall be solely decided by the Organiser. The results of the Lucky Draw shall be final and binding, and no appeal against the Lucky Draw's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final and no further correspondence will be entertained.
22. The Organiser shall contact the six (6) winners of the Lucky Draw by 30 September 2025 via Electronic Direct Mailer ("eDM") to each winner's email address that they had submitted in the Web form. The eDM will set out the steps to be taken by each winner to redeem the Prize ("Redemption Process"). Each winner must follow the Redemption Process provided in the eDM to redeem the Prize. Failure of a winner in complying with the redemption process may result in a delay in the receipt of the Prize.
23. The Organiser also reserves the sole and exclusive discretion to post the winners' names and results on any of Geneco's social media platforms for marketing and publicity purposes.
24. Participants agree to and understand that they will be required to submit all necessary information, such as their email address, to the full satisfaction of the Organiser if and when he/she is selected as a winner for the Challenge. Unless otherwise stipulated in the Terms and Conditions herein, all personal information collected in connection with this Challenge shall only be used for the purposes of verification of the winners' eligibility and in accordance with the privacy notice stated at Clause 50 herein.
25. Should the Organiser discover, during the course of verification, that the winner(s) fail to meet the eligibility conditions as stated at Clauses 7 and 8 hereinabove (the **"Disqualified Winner"**), the Organiser reserves the right to void the Disqualified Winner's submission and accordingly,

disqualify him/her from the Challenge. In that event, the Organiser reserves the right to select another winner for the Challenge at its sole and exclusive discretion.

26. The Lucky Draw Prizes are awarded conditionally upon acceptance. If a winner is unable to be contacted or traced by the Organiser within three (3) working days upon the announcement of the winners, or refuses receipt of the prize, their prize will be forfeited and deemed as claimed or unaccepted. The Organiser shall retain the sole and absolute discretion to award the forfeited prize to another participant for the Lucky Draw.
27. The Organiser will not be responsible should any winner fail to redeem their Lucky Draw Prize within the specified timeframe stated at Clause 26 herein.

D. Weekly Top 6 Scorers Contest

a. Weekly Top 6 Scorers Contest Period

28. The Weekly Top 6 Scorers Contest Period shall begin on 1 Jun 2025 at 12:00am and end on 31 Aug 2025 at 11:59pm (the “**Weekly Top 6 Scorers Contest Period**”). To qualify for the prizes for each week of the Contest, participants must submit their entries between the timeframe specified per week as follows:
- (a) Week 1: 1 Jun at 9:00am to 8 Jun at 11:59PM;
 - (b) Week 2: 9 Jun at 00:00am to 15 Jun at 11:59PM;
 - (c) Week 3: 16 Jun at 00:00am to 22 Jun at 11:59PM;
 - (d) Week 4: 23 Jun at 00:00am to 29 Jun at 11:59PM;
 - (e) Week 5: 30 Jun at 00:00am to 6 Jul at 11:59PM;
 - (f) Week 6: 7 Jul at 00:00am to 13 Jul at 11:59PM;
 - (g) Week 7: 14 Jul at 00:00am to 20 Jul at 11:59PM;
 - (h) Week 8: 21 Jul at 00:00am to 27 Jul at 11:59PM;
 - (i) Week 9: 28 Jul at 00:00am to 3 Aug at 11:59PM;
 - (j) Week 10: 4 Aug at 00:00am to 10 Aug at 11:59PM;
 - (k) Week 11: 11 Aug at 00:00am to 17 Aug at 11:59PM ;
 - (l) Week 12: 18 Aug at 00:00am to 24 Aug at 11:59PM;
 - (m) Week 13: 25 Aug at 00:00am to 31Aug at 11:59PM;
29. Any entries submitted outside of the timeframe stated above for Weeks 1 to 13 will be deemed as an entry for the next Weekly Contest. Any entries submitted after 11:59pm on 31 Aug 2025 i.e. after the Contest Period, will not be considered and shall be deemed void. Be that as it may, the Organiser reserves their right to amend the Contest Period at any time without prior notice.

a. Participation in the Weekly Top 6 Scorers Contest

30. To enter the Weekly Top 6 Scorers Contest, each participant must play the Power Up The Households game, which will be made available to all participants at Geneco’s Power Up The Households Page at www.geneco.sg/power-savings, and achieve a minimum score of 10. After completing a round of the game and scoring at least 10 points, participants will be required to submit their contact details (i.e. their name, email address and Geneco Customer Account Number if applicable) via a Web form for contact purposes (the “**Participant Post**”). Should

the participant refuse to complete and submit the aforesaid Web form, the Participant Post will be deemed an invalid submission, and accordingly disregarded for the purposes of winning the Weekly Top 6 Scorers Contest.

31. Each participant shall submit their entry for the Weekly Top 6 Scorers Contest during the relevant timeframes during Contest Period stated at Clause 28 hereinabove.
32. For the avoidance of doubt, the Organiser has the right to disqualify and/or remove any entries that do not fulfil the eligibility criteria stated at Clauses 30 and 31 hereinabove, or entries that are inappropriate or in breach any of the Terms of Conditions stated herein.
33. Proof of submission to the Organiser also does not serve as proof of delivery to or receipt of an entry for the purposes of the Challenge. The Organiser bears no liability for any submission that is lost, intercepted or not received by the Organiser, due to any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration or unauthorised access to entries whether or not arising during operation or transmission due to server functions (including but not limited to security functions used by Geneco or any third party), virus, bugs or other causes outside the Organiser's control.
34. Although participants may make multiple submissions during each Weekly Contest, the Organiser will only take the participant's highest score for the Weekly Contest into consideration and each participant can only win one (1) prize for the Weekly Contest. If a participant has submitted multiple entries for a Weekly Contest, the latest Participant Post submitted before 11:59pm on the final day of each Weekly Contest shall be treated as the final entry for that relevant part of the Weekly Top 6 Scorers Contest Period.

b. Selection of Winners, Prizes and Notifications for the Weekly Top 6 Scorers Contest

35. There will be a total of seventy-eight (78) winners for this Weekly Top 6 Scorers Contest, which will span across a total of thirteen (13) weeks (each week separately taken as the **"Weekly Contest"**). Six (6) participants with the highest score for the Weekly Contest will be chosen as the winners of the Weekly Contest.
36. For the avoidance of doubt, each participant will only be entitled to one (1) prize throughout the entire Weekly Top 6 Scorers Contest Period. Once a participant has been selected as one of the Top 6 Scorers in any Weekly Contests, the participant will no longer be eligible to win in subsequent Weekly Contests during the Top 6 Scorers Contest Period.
37. The six (6) winners of the Weekly Contest will be each entitled to one (1) S\$60 eCapitaVoucher (the **"Weekly Contest Prize"**). Please note that the e-vouchers will only be sent to the seventy-eight (78) winners of the Weekly Contest *via* email addresses provided by virtue of Clause 42 herein, as stated in Clause 41. All applicable taxes, fees and surcharges and/or foreign duties (if applicable) on the Weekly Contest Prizes remain the sole responsibility of the winner.
38. The Weekly Contest Prize is non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and is subject to such other terms and conditions as may be imposed by the Organiser. For the avoidance of doubt, the Organiser will not be liable or responsible for any e-vouchers that are lost or damaged during the course of transit.

39. All winning entries for the Challenge shall be solely decided by the Organiser. The results of the Challenge shall be final and binding, and no appeal against the Challenge's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final and no further correspondence will be entertained.
40. In the event of a draw (i.e. the same score for the qualifying entries for the Top 6 Scorers Contest), the Organiser shall award the Weekly Contest Prize to the participant who had submitted the earlier winning entry for the Weekly Challenge. For the avoidance of doubt, participants shall not look to the Organiser and/or its affiliates for the results from the Weekly Contest and the Organiser's decision on the results from the Weekly Contest shall be final.
41. The Organiser shall contact the six (6) winners of each Weekly Contest *via* the email address that the participant had submitted in the Web form. The winners for Weeks 1 to 4 shall be contacted by 31 Jul 2025, while the winners for weeks 5 to 8 shall be contacted by 31 Aug 2025 and the winners for weeks 9 to 13 shall be contacted by 30 Sep 2025. The Organiser also reserves the sole and exclusive discretion to post the winners' names and results on any of Geneco's social media platforms for marketing and publicity purposes.
42. Participants agree to and understand that they will be required to submit all necessary information, such as their email address, to the full satisfaction of the Organiser if and when he/she is selected as a winner for the Challenge. Unless otherwise stipulated in the Terms and Conditions herein, all personal information collected in connection with this Challenge shall only be used for the purposes of verification of the winners' eligibility and in accordance with the privacy notice stated at Clause 50 herein.
43. Should the Organiser discover, during the course of verification, that the winner(s) fail to meet the eligibility conditions as stated at Clauses 7 and 8 hereinabove (the **"Disqualified Winner"**), the Organiser reserves the right to void the Disqualified Winner's submission and accordingly, disqualify him/her from the Challenge. In that event, the Organiser reserves the right to select another winner for the Challenge at its sole and exclusive discretion.
44. The Weekly Contest Prizes are awarded conditionally upon acceptance. If a winner is unable to be contacted or traced by the Organiser within three (3) working days upon the announcement of the winners, or refuses receipt of the prize, their prize will be forfeited and deemed as claimed or unaccepted. The Organiser shall retain the sole and absolute discretion to award the forfeited prize to the participant with the next highest score for the Weekly Challenge (the **"Additional Winner"**). In the event of a draw in scores between the participants who qualify as the Additional Winner, the Organiser shall award the Prize to the participant who had submitted the earlier winning entry.
45. The Organiser will not be responsible should any winner fail to redeem their Prize within the specified timeframe stated at Clause 44 herein.

E. Ability to Accept Terms and Conditions

46. Participants affirm that they are at least eighteen (18) years old, and they are fully able and competent to enter into the Terms and Conditions for this Challenge, and hereby agree to abide by and comply with the same.

F. Disclaimer

47. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Challenge, in particular those relating to the Prizes, are the property of their respective owners. The Organiser is not and does not provide any endorsements or sponsorships to their products and/or services. The trademark, logo, graphic symbols of the Organiser and its affiliates (i.e. Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd) are and remain their intellectual property.
48. Should any of the Terms and Conditions stated herein be held illegal or unenforceable, such term or provision shall be deemed to be deleted from the Terms and Conditions of the Challenge. The rest of the Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in the Terms and Conditions herein does not and should not constitute a waiver of those rights.
49. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Challenge, these Terms and Conditions shall prevail.

G. Use of information and publicity

50. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Challenge.
51. Participants also consent and agree to grant the Organiser (and its affiliates) the exclusive right and power to use, distribute, reproduce and/or modify his/her Challenge submission, whether in image or video form, for marketing, promotion and/or advertisements purposes relating to the Organiser (and its affiliates) and the Challenge, including print, audio-visual and social media, without restriction or limitation and for an unlimited number of times.

H. Limitations and Indemnity

52. Participants shall assume all risk in respect of loss, injury, damage or liability which may arise as a result of or in connection with the participant's participation in the Challenge or his/her submission of entry or work.
53. Save for in the case of death or personal injury caused by negligence, the Organiser shall not be responsible or held liable for any losses, damages or injuries of any kind resulting from the participants' entry in the campaign or any campaign-related activity. All participants (including their children, parents, legal guardians, executor(s) and/or administrator(s)) shall defend and be solely liable for, fully indemnify and hold the Organiser (and its affiliates), its employees and agents, to the maximum extent permitted under the law, harmless from:
 - (a) All liabilities, damages, losses, costs (including legal costs on and indemnity basis and/or solicitor-client fees as taxed by the Court) and expenses of any nature arising from any claims, demands, actions, proceedings, recoveries, judgment or execution which Geneco (and its affiliates), officers, employees or agents may suffer or incur by, from or in connection with the participant's participation in the Challenge; and/or

- (b) Any claims, demands, actions, proceedings, recoveries, judgment or execution arising from infringement, violation of confidentiality, patent, copyright or any other intellectual property rights in the entries, documents and materials produced and submitted by the participants for the purposes of the Challenge.

I. Governing Law and Jurisdiction

- 54. The Challenge and the Terms and Conditions associated therewith shall be governed by the laws of the Republic of Singapore. By participating in the Challenge, each participant agrees to submit to the exclusive jurisdiction of the courts of the Republic of Singapore insofar as the subject relates to the Challenge and Terms and Conditions associated therewith.
- 55. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any terms of such agreement.