## A. Additional Terms and Conditions for Promotion ("Promotion Terms and Conditions")

- 1. This Promotion involves a waiver of all of the Consumer's relevant charges/fees for the Power Eco Add-On for the next three consecutive bills upon sign-up ("Waiver Period").
- 2. Sign-up Period will be from 23 October 2023 to 31 December 2023.
- 3. For avoidance of doubt, these Promotion Terms and Conditions will constitute part of your existing Electricity Retail Agreement with Seraya Energy Pte Ltd ("Retailer") and will be read together as one complete document (the "Contract").
- 4. This Promotion is only available for (i) new customers who have signed up for a new single premise electricity account with the Retailer from 23 October 2023 to 31 December 2023 with a monthly usage of less than 20,000 kWh and who have also opted in for the Power Eco Add-On during their sign-up; or (ii) existing customers with a single premise electricity account with the Retailer with a monthly usage of less than 20,000 kWh and who have opted in for the Power Eco Add-On or have upgraded their Power Eco Add-On percentage within the Sign-up Period from 23 October 2023 to 31 December 2023.
- 5. If you have opted in for the Power Eco Add-On or upgraded your Power Eco Add-On percentage, you will not be able to downgrade your Power Eco Add-On percentage or cancel the Power Eco Add-On during the contract duration as stated in Section B of this Factsheet ("Contract Duration").
- 6. You may choose to upgrade your Power Eco Add-On percentage during the Waiver Period. If you choose to upgrade, the applicable Power Eco Add-On fee for the new higher percentage as per the table below (the "New Power Eco Add-On Fee") will be waived for the remainder of the Waiver Period. After the expiry of the Waiver Period, the New Power Eco Add-On Fee will apply for the remainder of the Contract Duration:

	CC/REC Add-on Percentage			
	25%	50%	75%	100%
CC Add-on Fee (cents/kWh)	0.25	0.50	0.75	1.00
REC Add-on Fee				
(cents/kWh)	0.27	0.54	0.81	1.08

- 7. You may select from either Carbon Credits Add-on (CC Add-on) or Renewable Energy Certificates Add-on (REC Add-on) for the Power Eco Add-On.
- 8. For avoidance of doubt, the Power Eco Add-on fees indicated in these Promotion Terms and Conditions are inclusive of Goods and Service Tax, where applicable.
- 9. The Retailer reserves the right to modify or terminate this Promotion at any time in its sole discretion without prior notice, reason or liability.
- 10. If you breach any of your obligations in the Contract, or if you terminate the Contract without cause prior to the expiry date of the Contract, the Retailer reserves the right to clawback or reclaim the full or partial value of the charges/fees waived pursuant to this Promotion through such means as the Retailer may determine in its sole discretion.

- 11. In the event of any inconsistency between these Promotion Terms and Conditions and any other document or material, these Promotion Terms and Conditions shall prevail to the extent of that inconsistency.
- 12. Each of the provisions of these Promotion Terms and Conditions are severable.
- 13. No failure to exercise, or delay in exercising, any right by the Retailer under these Promotion Terms and Conditions shall affect that right or operate as a waiver of the right. The single or partial exercise of any right by the Retailer under these Promotion Terms and Conditions shall not preclude any further exercise of that right.