

Terms and Conditions of Power Eco \$30 Additional eCapitaVoucher Promotion (the “Promotion”)

1. DEFINITIONS

- 1.1. **“Electricity Retail Agreement”** refers to the Electricity Retail Agreement entered into between an Eligible Customer and Geneco for the retail of electricity by Geneco.
- 1.2. **“Eligible Customer”** refers to an Eligible New Customer or an Eligible Existing Customer.
- 1.3. **“Eligible Existing Customer”** refers to an individual who has an active Electricity Retail Agreement with Geneco (with and without Power Eco Add-on) and had during the Promotion Period successfully taken one or more of the actions set out below:
 - (i) opted in for the Power Eco Add-On for its Electricity Retail Agreement; and/or
 - (ii) upgraded its Power Eco Add-On percentage to a higher percentage; and/or
 - (iii) (being eligible to do so) applied to renew its Electricity Retail Agreement with Power Eco Add-On.
- 1.4. **“Eligible New Customer”** refers to an individual who does not have an active Electricity Retail Agreement with Geneco and had successfully signed up for a new electricity account with Geneco (excluding relocation cases) during the Promotion Period and opted in for the Power Eco Add-On upon sign-up.
- 1.5. **“Fee Waiver Period”** means the period referred to in paragraph 2.2.
- 1.6. **“Geneco”** refers to Seraya Energy Pte Ltd conducting business under its “Geneco” brand name.
- 1.7. **“Power Eco Add-On”** refers to the customisable green power scheme where Geneco customers may elect to purchase either carbon credits or renewable energy certificates for an additional monthly fee calculated based on the available Power Eco Add-On percentage (i.e. 25%, 50%, 75% or 100%) offered by Geneco.
- 1.8. **“Promotion Period”** means the period commencing on 1 November 2025 and ending on 11 November 2025 (both dates inclusive).
- 1.9. **“Qualifying Action”** means each of the actions referred to in paragraph 1.3. For the avoidance of doubt, an automatic renewal of the Electricity Retail Agreement does not constitute a Qualifying Action.
- 1.10. **“Award”** refers to a one-time S\$30 worth of eCapitaVoucher.

2. PROMOTION ELIGIBILITY AND MECHANICS

- 2.1. This Promotion is open to the first 150 Eligible Customers. No promotion code is required.
- 2.2. Eligible Customers who fulfil the conditions set out in Clause 1.3 and 1.4 above will receive their Award in the form in 2.2.1. The Award shall not apply if the Geneco account is closed on or before the date that the Award is awarded by Geneco.

- 2.2.1. a one-time S\$30 worth of eCapitaVoucher, which will be sent via the registered email address of the Eligible Customer's Geneco account, within 90 days after the Promotion Period under Clause 1.3.
- 2.3. An Eligible Customer will not be allowed to downgrade its Power Eco Add-On percentage or cancel the Power Eco Add-On for the duration of its Electricity Retail Agreement.

3. GENERAL

- 3.1. Participation in this Promotion shall constitute acceptance of all terms and conditions set out above and as amended by Geneco from time to time. Such terms and conditions shall be read in conjunction with, and so as to supplement, the Electricity Retail Agreement, the additional terms and conditions of the carbon credits and renewal energy certificates delivered via Power Eco Add-On, and/or any other applicable terms and conditions entered into between the Eligible Customer and Geneco.
- 3.2. Geneco reserves the right in its sole and absolute discretion to cancel, forfeit, clawback and/or reclaim the full or partial value of the fees waived in the event the Eligible Customer's Electricity Retail Agreement is (i) prematurely terminated by the Eligible Customer prior to its expiry date without cause or (ii) terminated by Geneco due to breach by the Eligible Customer of any of its obligations under its Electricity Retail Agreement.
- 3.3. Geneco reserves the right in its sole and absolute discretion to amend, suspend, withdraw, vary or terminate this Promotion without prior notice, reason or liability.
- 3.4. These terms and conditions shall be governed by and interpreted in accordance with the laws of Singapore and the Singapore courts shall have exclusive jurisdiction over any dispute arising out of or in relation to this Promotion.