

Jay Chou Carnival World Tour 2024 - Singapore Lucky Draw Terms & Conditions for Existing customers

A. General

1. These terms and conditions (“**Terms and Conditions**”) shall apply to the Jay Chou Carnival World Tour 2024 - Singapore Lucky Draw (the “**Lucky Draw**”) organised by Seraya Energy (a subsidiary of YTL PowerSeraya Pte Limited) conducting business under its Geneco brand name (the “**Organiser**” or “**Geneco**”). Participants should note that the terms “**Geneco**” and “**Organiser**” will be used interchangeably in these Terms and Conditions and shall be taken to have one and the same meaning.
2. By registering or taking part in this Lucky Draw, participants agree to be bound by (i) these Terms and Conditions (as may be amended from time to time by the Organiser)¹ and (ii) the decisions of Geneco in relation to and in connection with this Lucky Draw. The decisions of the Organiser on all matters relating to or in connection with the Lucky Draw are final, conclusive and binding.
3. The Organiser reserves the right to amend these Terms and Conditions at its sole and absolute discretion, without prior notice, reason, or liability. The Organiser also reserves the right to terminate, cancel, suspend, extend or amend the Lucky Draw (including but not limited to replacing the Lucky Draw’s prize with one or more items of similar value) at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

B. Eligibility Conditions

4. Subject to the provisions of these Terms and Conditions, only existing Geneco customers who satisfy all of the following conditions within the Lucky Draw Period (as defined in Section C below) are eligible to participate in the Lucky Draw (each an “**Eligible Participant**”):
 - (a) currently reside in Singapore at a permanent residential address (the “**Residential Address**”) and is the registered account holder (or authorised person) for that Residential Address; and

¹ A copy of these Terms and Conditions (as may be amended from time to time by the Organiser) may be accessed at Geneco’s Lucky Draw page www.geneco.sg/jay-chou-2024

- (b) be an existing Geneco customer with a valid residential contract expiring on 31 October 2024 or later.
5. Notwithstanding the foregoing, employees of the Organiser, YTL PowerSeraya Pte Limited, or PetroSeraya Pte Ltd and their immediate family members (such as their spouse, children, siblings, and parents) are **not eligible** to participate in the Lucky Draw. The Lucky Draw is also not open to any other participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Lucky Draw.
6. The Organiser has the absolute discretion to determine the eligibility of participants. Such determination by the Organiser shall be final and conclusive and the Organiser is not obliged to give any reason for its determination.

C. Lucky Draw Period

7. The Lucky Draw period shall begin on 10 June 2024 at 12:00pm and end on 15 August 2024 at 11:59pm (the “Lucky Draw Period”). The Organiser reserves its right to amend the Lucky Draw Period at any time without prior notice.

D. Selection of Winners, Prizes and Notifications

8. There will be sixty (60) winners selected at random by the Organiser for this Lucky Draw using an Excel sheet random generator. Each Eligible Participant must register their interest to participate in the Lucky Draw, by accessing the page to the Lucky Draw in the “Rewards” tab on the Geneco mobile application and inserting the required details.
9. Each Eligible Participant will receive one (1) chance to enter the Lucky Draw, and each Eligible Participant who (i) opts-in for Power Eco Add-On; or (ii) (for those Eligible Participants who have already opted-in for Power Eco Add-On) upgrades their Power Eco Add-On to a higher percentage, during the Lucky Draw Period will receive two (2) chances to enter the Lucky Draw. Eligible Participants should note that if they have opted in for the Power Eco Add-On or upgraded their Power Eco Add-On percentage during the Lucky Draw Period, they will not be able to downgrade their Power Eco Add-On percentage or cancel the Power Eco Add-On for the duration of their electricity retail contract with Geneco.
10. Each winner will be entitled to a pair of Cat 5 tickets to the Jay Chou Carnival World Tour 2024 – Singapore concert worth \$486 (“Prize”), which will be held on Saturday, 12 October 2024 at the Singapore National Stadium.

11. The selection of the sixty (60) winners for the Lucky Draw will be conducted on 19 August 2024 between 12pm to 6pm at Geneco's office premise at 450 Alexandra Road #01-01, Singapore 119960, in the presence of a scrutineer who is not associated with the Organiser.
12. The Prizes are non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and are subject to such other terms and conditions as may be imposed by the Organiser.
13. As the Prizes are tickets to an event held at the Singapore National Stadium, the Prizes are also subject to the terms and conditions of ticket sale and entry ("**Ticket T&Cs**")² imposed by the venue owner, Kallang Alive Sport Management Co Pte. Ltd. ("**Venue Owner**"). Eligible Participants should note that pursuant to the Ticket T&Cs, the Prizes cannot be transferred, resold or offered for resale at a premium, and in the event of a breach of the Ticket T&Cs, the Venue Owner has the right to cancel the tickets without refund or compensation and deny entry to the event.
14. The results of the Lucky Draw shall be final and binding, and no appeal against the Lucky Draw's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final, and no further correspondence will be entertained.
15. The Organiser shall announce the winners of the Lucky Draw by 22 August 2024 via Electronic Direct Mailer ("**eDM**") to each winner's email address registered under the winner's Geneco account. The eDM will set out the steps to be taken by each winner to redeem the Prize ("**Redemption Process**"). Each winner must follow the Redemption Process provided in the eDM to redeem the Prize. Failure of a winner in complying with the redemption process may result in a delay in the receipt of the Prize.
16. Any unredeemed prizes by the redemption period stated in the Redemption Process via eDM will be deemed as forfeited. There will be no reserve winners drawn.
17. Names of the winners of the Lucky Draw, and the last four (4) digits of their Geneco account number will be published on Geneco's website by 22 August 2024.

² The Ticket T&Cs may be accessed at www.sportshub.com.sg and the Singapore Sports Hub's box offices.

E. Disclaimer

18. Should any of the provisions of these Terms and Conditions be held illegal or unenforceable, such provision shall be deemed to be deleted from these Terms and Conditions. The rest of these Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in these Terms and Conditions does not and should not constitute a waiver of those rights.
19. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Lucky Draw, these Terms and Conditions shall prevail.

F. Use of information and publicity

20. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Lucky Draw.

G. Limitation of Liability

21. The Organiser shall not be responsible for any injury, loss or damage suffered as a result of, or in connection with the Lucky Draw and/or redemption or use of the Prizes howsoever arising. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of this Lucky Draw shall not entitle any party to any claim or compensation against the Organiser for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

H. Governing Law and Jurisdiction

22. The Lucky Draw and these Terms and Conditions shall be governed by Singapore law and all participants agree to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
23. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any terms of such agreement.