

**Jay Chou Carnival World Tour 2024 - Singapore Fastest Fingers Giveaway Terms & Conditions for Existing Customers**

**A. General**

1. These terms and conditions (“**Terms and Conditions**”) shall apply to the Jay Chou Carnival World Tour 2024 - Singapore Fastest Fingers Giveaway (the “**Giveaway**”) organised by Seraya Energy( a subsidiary of YTL PowerSeraya Pte Limited) conducting business under its Geneco brand name (the “**Organiser**” or “**Geneco**”). Participants should note that the terms “**Geneco**” and “**Organiser**” will be used interchangeably in these Terms and Conditions and shall be taken to have the one and the same meaning.
2. By registering or taking part in the Giveaway, participants agree to be bound by (i) these Terms and Conditions (as may be amended from time to time by the Organiser)<sup>1</sup> and (ii) the decisions of Geneco in relation to and in connection with the Giveaway. The decisions of the Organiser on all matters relating to or in connection with the Giveaway are final, conclusive and binding.
3. The Organiser reserves the right to amend these Terms and Conditions at its sole and absolute discretion, without prior notice, reason, or liability. The Organiser also reserves the right to terminate, cancel, suspend, extend or amend the Giveaway (including but not limited to replacing the Giveaway’s prize with one or more items of similar value) at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

**B. Eligibility Conditions**

4. Subject to the provisions of these Terms and Conditions, only existing Geneco customers who satisfy all of the following conditions are eligible to participate in the Giveaway (each an “**Eligible Participant**”):
  - (a) currently reside in Singapore at a permanent residential address (the “**Residential Address**”) and is the registered account holder (or authorised person) for that Residential Address; and
  - (b) be an existing Geneco customer with a valid residential contract expiring on 31 October 2024 or later.

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<sup>1</sup> A copy of these Terms and Conditions (as may be amended from time to time by the Organiser) may be accessed at Geneco’s Giveaway page [www.geneco.sg/jay-chou-2024](http://www.geneco.sg/jay-chou-2024)

5. Notwithstanding the foregoing, employees of the Organiser, YTL PowerSeraya Pte Limited, or PetroSeraya Pte Ltd and their immediate family members (such as their spouse, children, siblings, and parents) are **not eligible** to participate in the Giveaway. The Giveaway is also not open to any other participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Giveaway.

**C. Giveaway Periods**

6. The first Giveaway period shall begin on 14 June 2024 at 09:00am and end on 17 June 2024 at 11:59pm (the "First Giveaway Period").
7. The second Giveaway period shall begin on 12 July 2024 at 09:00am and end on 15 July 2024 at 11:59pm (the "Second Giveaway Period").
8. The Organiser reserves its right to amend the dates and duration of the First Giveaway Period and the Second Giveaway Period at any time.

**D. Determination of Winners, Prizes and Notifications**

9. There will be a total of fifty (50) winners for this Giveaway, comprising of twenty-five (25) winners for the First Giveaway Period (the "June Fastest Fingers Winners") and another twenty-five (25) winners for the Second Giveaway Period (the "July Fastest Fingers Winners"). To participate in this Giveaway, participants are required to access the page to the Giveaway in the "Rewards" tab in the Geneco mobile application and insert the required details ("Participation Steps"). The winners shall be determined as follows:
  - (i) the first twenty-five (25) Eligible Participants who successfully complete the Participation Steps during the First Giveaway Period will be the June Fastest Fingers Winners; and
  - (ii) the first twenty-five (25) Eligible Participants who successfully complete the Participation Steps during the Second Giveaway Period will be the July Fastest Fingers Winners.

Each Eligible Participant shall be entitled to make one (1) submission for participation in the First Giveaway Period and one (1) submission for participation in the Second Giveaway Period. However, a winner of the First Giveaway Period shall not be entitled to participate in the Second Giveaway Period .

10. Each winner will be entitled to a pair of Cat 5 tickets to the Jay Chou Carnival World Tour 2024 - Singapore concert worth \$486 ("Prize"), which will be held on Friday, 11 October 2024 at the Singapore National Stadium.
11. All Fastest Fingers Winners will be verified based on the eligibility conditions. List of verified Fastest Fingers Winners will be sent to a scrutineer who is not associated with the Organiser to ensure that winners are selected in a fair and true manner.
12. The Prizes are non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and are subject to such other terms and conditions as may be imposed by the Organiser.
13. As the Prizes are tickets to an event held at the Singapore National Stadium, the Prizes are also subject to the terms and conditions of ticket sale and entry ("Ticket T&Cs")<sup>2</sup> imposed by the venue owner, Kallang Alive Sport Management Co Pte. Ltd. ("Venue Owner"). Eligible Participants should note that pursuant to the Ticket T&Cs, the Prizes cannot be transferred, resold or offered for resale at a premium, and in the event of a breach of the Ticket T&Cs, the Venue Owner has the right to cancel the tickets without refund or compensation and deny entry to the event.
14. The results of the Giveaway shall be final and binding, and no appeal against the Giveaway's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final, and no further correspondence will be entertained.
15. The Organiser shall announce the June Fastest Fingers Winners by 21 June 2024, and the July Fastest Fingers Winners by 19 July 2024, via Electronic Direct Mailer ("eDM") to each winner's email address registered under the winner's Geneco account. The eDM will set out the steps to be taken by each winner to redeem the Prize ("Redemption Process"). Each winner must follow the Redemption Process provided in the eDM to redeem the Prize. Failure of a winner in complying with the redemption process may result in a delay in the receipt of the Prize.
16. Any unredeemed prizes by the redemption period stated in the Redemption Process via eDM will be deemed as forfeited. There will be no reserve winners drawn.

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<sup>2</sup> The Ticket T&Cs may be accessed at [www.sportshub.com.sg](http://www.sportshub.com.sg) and the Singapore Sports Hub's box offices.

17. The names of the June Fastest Fingers winners, and the last four (4) digits of their Geneco account number will be published on Geneco's website by 21 June 2024. The names of the July Fastest Fingers winners, and the last four (4) digits of their Geneco account number will be published on Geneco's website by 19 July 2024.

**E. *Disclaimer***

18. Should any of the provisions of these Terms and Conditions be held illegal or unenforceable, such provision shall be deemed to be deleted from these Terms and Conditions. The rest of these Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in these Terms and Conditions does not and should not constitute a waiver of those rights.
19. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Giveaway, these Terms and Conditions shall prevail.

**F. *Use of information and publicity***

20. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Giveaway.

**G. *Limitation of Liability***

21. The Organiser shall not be responsible for any injury, loss or damage suffered as a result of, or in connection with the Giveaway and/or redemption or use of the Prizes howsoever arising. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of the Giveaway shall not entitle any party to any claim or compensation against the Organiser for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

**H. *Governing Law and Jurisdiction***

22. The Giveaway and these Terms and Conditions shall be governed by Singapore law and all participants agree to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

23. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any terms of such agreement.