

Jay Chou Carnival II World Tour 2027 – Singapore Giveaway Terms & Conditions for Existing Geneco Customers

A. General

1. These terms and conditions (“**Terms and Conditions**”) shall apply to the Jay Chou Carnival II World Tour 2027 – Singapore Giveaway (the “**Giveaway**”) organised by Seraya Energy (a subsidiary of YTL PowerSeraya Pte. Limited) conducting business under its Geneco brand name (the “**Organiser**” or “**Geneco**”). Participants should note that the terms “Geneco” and “Organiser” will be used interchangeably in these Terms and Conditions and shall be taken to have the same meaning.
2. By registering or taking part in this Giveaway, participants agree to be bound by (i) these Terms and Conditions (as may be amended from time to time by the Organiser)¹ and (ii) the decisions of Geneco in relation to and in connection with this Giveaway. The decisions of the Organiser on all matters relating to or in connection with the Giveaway are final, conclusive and binding.
3. The Organiser reserves the right to amend these Terms and Conditions at its sole and absolute discretion, without prior notice, reason, or liability. The Organiser also reserves the right to terminate, cancel, suspend, extend or amend the Giveaway (including but not limited to replacing the Giveaway’s prize with one or more items of similar value) at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

B. Eligibility Conditions

4. Subject to the provisions of these Terms and Conditions, only existing Geneco customers who satisfy all of the following conditions within the Giveaway Period (as defined in Section C below) are eligible to participate in the Giveaway (each an “**Eligible Participant**”):
 - (a) currently reside in Singapore at a permanent residential address (the “**Residential Address**”) and is the registered Geneco account holder (or authorised person) for that Residential Address; and
 - (b) be an existing Geneco customer with a valid residential contract expiring on 10 January 2027 or later.
5. Notwithstanding the foregoing, employees of the Organiser, YTL PowerSeraya Pte. Limited, or PetroSeraya Pte. Ltd. and their immediate family members (such as their spouse, children, siblings, and parents) are **not eligible** to participate in the Giveaway. The Giveaway is also not open to any other participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Giveaway.

¹ A copy of these Terms and Conditions (as may be amended from time to time by the Organiser) may be accessed at Geneco’s Giveaway page at www.geneco.sg/residential/jay-chou-2027.

6. The Organiser has the absolute discretion to determine the eligibility of participants. Such determination by the Organiser shall be final and conclusive and the Organiser is not obliged to give any reason for its determination.

C. Giveaway Period

7. The Giveaway period shall begin at 09:00am on 1 June 2026 and end at 11:59pm on 31 July 2026 (the “**Giveaway Period**”).
8. The Organiser reserves its right to amend the Giveaway Period at any time without prior notice.

D. Selection of Winners, Prizes and Notifications

9. Each Eligible Participant is entitled to submit one (1) entry for the Giveaway. To enter the Giveaway, an Eligible Participant must access the Giveaway page via the “Rewards” tab in their Geneco mobile application, and submit their answer to the question “How many years has Geneco been Singapore’s No. 1 Residential Electricity Retailer?”.
10. Twenty (20) winners will be selected at random from all valid and correct entries by the Organiser using an Excel sheet random generator.
11. Each winner will be entitled to a pair of Category 5 tickets to the Jay Chou Carnival II World Tour 2027 – Singapore worth \$492 (“**Prize**”), which will be held on 9 January 2027 at the National Stadium.
12. The selection of the twenty (20) winners for the Giveaway will be conducted on 14 August 2026, between 2pm to 3pm, at Geneco’s office premises at 450 Alexandra Road #01-01, Singapore 119960, in the presence of a scrutineer who is not associated with the Organiser.
13. The Prizes are non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and are subject to such other terms and conditions as may be imposed by the Organiser.
14. As the Prizes are tickets to an event held at the National Stadium, the Prizes are also subject to the terms and conditions of ticket sale and entry (“**Ticket T&Cs**”²) imposed by the venue owner, The Kallang Group Pte. Ltd. (“**Venue Owner**”). Eligible Participants should note that pursuant to the Ticket T&Cs, the Prizes cannot be transferred, resold or offered for resale at a premium, and in the event of a breach of the Ticket T&Cs, the Venue Owner has the right to cancel the tickets without refund or compensation and deny entry to the event.
15. The results of the Giveaway shall be final and binding, and no appeal against the Giveaway’s results shall be entertained. In the event of any dispute, the Organiser’s decision shall be final, and no further correspondence will be entertained.
16. The Organiser shall announce the winners of the Giveaway by 21 August 2026, and shall send the link to the Prize via Electronic Direct Mailer (“**eDM**”) to each winner’s email address registered under the winner’s Geneco account. The eDM shall be deemed received by the winner upon transmission by the Organiser, and the Organiser shall not be responsible for any

² The Ticket T&Cs may be accessed at www.sportshub.com.sg and the Singapore Sports Hub’s box offices.

failure or delay in the winner's receipt of the Prize arising from incorrect, invalid, or inactive e-mail addresses, the eDM being directed to the winner's spam or junk folder, or any other reason beyond the Organiser's control.

17. Names of the winners of the Giveaway, and the last four (4) digits of their Geneco account number will be published on Geneco's website by 21 August 2026.

18. ***Disclaimer***

19. Should any of the provisions of these Terms and Conditions be held illegal or unenforceable, such provision shall be deemed to be deleted from these Terms and Conditions. The rest of these Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in these Terms and Conditions does not and should not constitute a waiver of those rights.

20. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Giveaway, these Terms and Conditions shall prevail.

E. Use of information and publicity

21. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Giveaway.

F. Limitation of Liability

22. The Organiser shall not be responsible for any injury, loss or damage suffered as a result of, or in connection with the Giveaway and/or the Prizes howsoever arising. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of this Giveaway shall not entitle any party to any claim or compensation against the Organiser for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

G. Governing Law and Jurisdiction

23. The Giveaway and these Terms and Conditions shall be governed by Singapore law and all participants agree to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

24. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any terms of such agreement.