

## Terms and Conditions Governing Tiger BOSS Debit Card Promotion (1 January 2026 to 28 February 2026) with Geneco ("Promotion")

The terms and conditions of the Tiger Brokers - Geneco Jan 2026 to Feb 2026 Promotion shall be as follows:

- 1. A customer who holds a Tiger BOSS Debit Card issued by Tiger Brokers in Singapore as a debit cardholder (as the case may be), whose debit card account (as the case may be) is in good standing with Tiger Brokers over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by Tiger Brokers at its discretion) and who fulfils these terms and conditions (such customer, a "Cardholder") shall be eliqible to participate in the promotion ("Promotion").
- 2. This Promotion is valid from 1 January 2026 to 28 February 2026 (both dates inclusive) or until the Promotion is fully subscribed, whichever is earlier (the "Promotional Period").
- 3. Tiger Brokers and Geneco reserves the right to determine at its sole and absolute discretion whether Cardholder(s) have met all the requirements of this Promotion.
- 4. This Promotion is limited to the first 100 customers per month.
- 5. This Promotion is applicable to:
  - a. New-to-Geneco customers who:
    - i. sign up for the Get It Fixed 12 Plan or Get It Fixed 24 Plan during the Promotional Period and the sign up is approved by Geneco;
    - ii. successfully sets up a recurring payment arrangement via Geneco's <u>Self-Service</u> Portal by 28 Feb 2026 or 31 March 2026 for the respective Promotion Period and
    - iii. and makes first recurring payment for the Geneco Plan to the Tiger BOSS Debit Card by 31 May 2026 or 30 Jun 2026 for the respective Promotion Period
  - b. Existing-to-Geneco customers who:
    - i. have an existing residential electricity contract with Geneco which is due for renewal ("Expiring Geneco Contract") during the Promotional Period;
    - ii. receive a renewal notification email enclosing the offer from Geneco on their Expiring Geneco Contract ("Renewal Notification");
    - iii. renews to a Get It Fixed 12 Plan or Get It Fixed 24 Planbefore the Expiring Geneco Contract expiry date and during the Promotional Period;
    - iv. successfully set up a recurring payment arrangement via Geneco's <u>Self-Service</u> <u>Portal</u> by 28 Feb 2026 or 31 March 2026 for the respective Promotion Period
    - v. and makes first recurring payment for the Geneco Plan to the Tiger BOSS Debit Card by 31 May 2026 or 30 Jun 2026 for the respective Promotion Period

## **Fulfilment Schedule**

| Promotion       | Set Up Recurring | 1st Recurring Payment | Rebate Fulfilment Date |
|-----------------|------------------|-----------------------|------------------------|
| Period          | Payment          | Date                  |                        |
| 1 - 31 Jan 2026 | By 28 Feb 2026   | By 31 May 2026        | By 30 Jun 2026         |
| 1 - 28 Feb 2026 | By 31 Mar 2026   | By 30 Jun 2026        | By 31 Jul 2026         |

<sup>\*</sup>Total redemption cap will be 100 per month (shared across new sign-ups and renewals), which will be made known to customers in marketing communications.

6. For the avoidance of doubt, where a Cardholder's first Recurring Payment was charged to his/her Tiger BOSS Debit Card after the proposed recurring date for any reasons whatsoever, he/she will not qualify for the Rebate. In no event should Tiger Brokers and/or Geneco be responsible for the Cardholder's ineligibility to



receive the Rebate.

- 7. This Promotion is only applicable to Geneco customers who set up recurring bill arrangement with the Tiger BOSS Debit Card.
- 8. Under the Promotion, Cardholder will receive the one-time bill rebate ("Rebate") if he/she fulfils all the requirements stated in Clause 5.

| Geneco Plans            | Rebate                            | Validity  | Redemption Cap                        |
|-------------------------|-----------------------------------|---|---------------------------------------|
| Get It Fixed 24<br>Plan | One-time S\$30 Geneco bill rebate | Validfrom 1 January 2026 to<br>28 February 2026 | Limited to the first<br>100 customers |
| Get It Fixed 12<br>Plan | One-time S\$15 Geneco bill rebate |   | per month                             |

- 9. The Rebate will be credited by Geneco and used to offset the Cardholder's Geneco electricity bill. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
- 10. The Rebate will be credited to the Cardholder according to the fulfilment schedule. If the Cardholder refunds or cancels the Geneco Plan, he/she will not be eligible to receive the Rebate.
- 11. Tiger Brokers and/or Geneco reserve the right to clawback the full or partial Rebate should the recurring bill arrangement set up with the Tiger BOSS Debit Card be removed within 12 or 24 months from the date it was set up in relation to the plan the Tiger BOSS Debit Cardmember signed up for, should the Tiger BOSS Cardmember refund or cancel the Get It Fixed 12 Plan or Get It Fixed 24 Plan or should any amount of the Rebate be unutilised by the Successful Cardmember upon termination or expiry of the Geneco Plan.
- 12. By participating in this Promotion, the Cardholder deems to have read and agreed to the terms and conditions of the Promotion.
- 13. Tiger Brokers and/or Geneco shall not be responsible for any failure or delay in the set-up of the recurring payment transactions, which may result in a Cardholder being ineligible to receive the Rebate.
- 14. Tiger Brokers is not the supplier of and accepts no liability for the goods and services provided by Geneco.
- 15. Tiger Brokers and Genecoreserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
- 16. In case of a dispute, the decision of Tiger Brokers shall be final (save for a dispute on the goods and services provided by Geneco where in such dispute, the decision by Geneco shall be final and binding).
- 17. Tiger Brokers and Geneco make no warranty or representation as to the quality, merchantability or fitness for purpose of the goods and/or services. Tiger Brokers and Geneco shall not at any time be liable for any loss, injury, claim or damage suffered or incurred as a result of the use of the goods and/or services provided.



- 18. By participating in this Promotion and in addition to any other consent you have already provided to Tiger Brokers and/or Geneco and any right of Tiger Brokers and/or Geneco under applicable laws, you consent to Tiger Brokers and/or Geneco and the necessary third parties collecting, using and disclosing your information (including your personal data) for all purposes in connection with this Promotion and to contact you.
- 19. All information is accurate as at time of publishing or posting online.