

Geneco Referral Contest (“Contest”) Terms & Conditions

A. Official Contest Rules

1. The Geneco Referral Contest (the “**Contest**”) is a contest organised by Geneco by Seraya Energy Pte Ltd (the “**Organizer**”)
2. These terms and conditions (“**Terms and Conditions**”) shall apply to the Contest. By submitting an entry for the Contest, Participants agree to abide by and are bound by the Terms and Conditions governing the conduct of this Contest.
3. The Organizer reserves the right to change any terms and conditions of the Contest at its sole and absolute discretion, without prior notice, reason or liability. By entering the Contest, the Participants not only undertake to review the Terms and Conditions of the Contest at any particular time, which has been made available for public viewing at www.geneco.sg/refer-a-friend/ but also agree to be bound to subsequent new or amended Terms and Conditions (if any).
4. The Organiser also reserves the right to terminate, cancel, suspend or amend (including but not limited to replacing the Contest’s prize with one or more items of similar value) the Contest at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

B. Eligibility Conditions

5. Subject to the provisions of these Terms and Conditions, this Contest is only open to Participants who satisfy the following conditions upon commencement of the Contest:
 - (a) currently reside in Singapore at a permanent residential address;
 - (b) is an existing and active electricity account holder with Geneco.
6. Notwithstanding the foregoing, the Contest is not open to any other Participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Contest.
7. The Organiser reserves their right to exercise their sole and absolute discretion to exclude or disqualify any Participant and/or submission from participating in the Contest.

C. Contest Period

8. The Contest shall begin on 1 January 2025 and ending on 28 February 2025, both days inclusive (the “**Contest Period**”). The Organiser reserves their right to amend the Contest Period at any time without prior notice.

D. Participation

9. To enter the Contest, each Participant shall share their referral code which consists of his/her Geneco account registered mobile number (e.g. 9xxxxxxx) linked to his/her Geneco account (“**Referral Code**”) with any persons who does not have an electricity account with Geneco (“**Referral Recipient**”).
10. A referral is deemed successful when:
 - (a) each Referral Recipient signs up for a residential electricity account with Geneco under any one of the following Geneco plans: Get It Fixed 12 or Get It Fixed 24 (“**Eligible Plan**”) via Geneco’s website <https://www.geneco.sg/residential/electricity-plans/> during the Contest Period;
 - (b) applies the Referral Code in the referral code field at the point of signing up for the Eligible Plan. The Referral Code is exclusive only to online signups and cannot be used at any roadshows; and
 - (c) the Referral Recipient account is activated and/or transferred over to Geneco by 31st March 2025.
11. For the avoidance of doubt, Referral Recipient is only allowed to enter one Referral Code for the first time during sign up. He/she cannot have more than one Referrer or use multiple Referral Codes. Any sign ups made after the Contest Period will not be considered.
12. The Geneco Rebate is the value(s) set out in Geneco’s Referral Programme prevailing at the time of the sign up by the Referral Recipient, details of which can be found in the refer-a-friend section on Geneco’s webpage at <https://www.geneco.sg/residential/refer-a-friend/>
13. A Referral Recipient who signs up with Geneco using a valid Referral Code of a Referrer will receive the applicable Geneco Rebate prevailing at the time of his/her sign up, subject to the following conditions:
 - (a) The Geneco Rebate will be credited to the Referral Recipient’s account with Geneco on the Start Date of the Referral Recipient’s Electricity Retail Agreement;
 - (b) The Geneco Rebate will only be applied towards the electricity charges in Referral Recipient’s subsequent electricity bill(s); and
14. A Referrer whose Referral Code was used for a successful sign up will receive the applicable Geneco Rebate prevailing at the time of the sign up of the Referral Recipient, subject to the following conditions:
 - (a) The Geneco Rebate shall be credited to the Referrer’s account with Geneco on the Start Date of the Referral Recipient’s Electricity Retail Agreement; and
 - (b) The Geneco Rebate will only be applied towards the electricity charges of the Referrer’s subsequent electricity bill(s) after such Start Date; and
 - (c) The Geneco Rebate shall only be credited to Referrer’s account with Geneco if Geneco does not receive a transfer request to transfer the Referral Recipient’s account to another retailer or to SP Group before the Start Date of the Referral Recipient’s Electricity Retail Agreement.
15. Each Participant requires a minimum of eight (8) successful referral recipients to be eligible to enter the Contest. The top eight (8) Participants with the highest number of contest entries (“**Winners**”) will win S\$888.00 in Geneco bill rebates (the “**Prize**”).

16. The Geneco Rebate will be used to offset your Geneco electricity charges in your Geneco electricity bill. If your electricity charges amount to less than the value of the Geneco Rebate the remaining Geneco Rebate will be used to offset the electricity charges in your next Geneco bill. If you transfer your account out of Geneco with any unused Geneco Rebate in your account, then such Geneco Rebate shall be forfeited after the final bill is generated. Any Geneco Rebate shall not be paid out or refunded by Geneco to you in cash or in kind in whatever circumstances. Otherwise, there is no expiry date for the Geneco Rebate.
17. Geneco reserves the right to review and investigate all referral activities. If a Referral Code or Geneco Rebate is found to be used erroneously, fraudulently, illegally, or in violation of Geneco's Referral Programme's Terms and Conditions, Geneco reserves the right, in its absolute discretion, to revoke or remove these Geneco Rebate from the account of the Referral Recipient or the account of the Referrer (as the case may be) and Geneco shall not be liable to the Referral Recipient or the Referrer.

E. Selection of Winners, Prizes and Notifications

18. All contest entries for the Contest shall be solely decided by the Organiser. The results of the Contest shall be final and binding, and no appeal against the Contest's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final and no further correspondence will be entertained.
19. In the event of a draw (same number of successful contest entries), the Prize will be shared equally between the Winners of the prize category.
20. The Organiser shall announce the Winners of the Contest *via* the Participant's registered email addresses with Geneco by 31 May 2025.
21. The Prize is non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and is subject to such other terms and conditions as may be imposed by the Organiser.

F. Disclaimer

22. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Contest, in particular those relating to the Prizes, are the property of their respective owners. The Organiser is not and does not provide any endorsements or sponsorships to their products and/or services. The trademark, logo, graphic symbols of the Organiser and its affiliates (i.e. Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd) are and remain their intellectual property.
23. Should any of the Terms and Conditions stated herein be held illegal or unenforceable, such term or provision shall be deemed to be deleted from the Terms and Conditions of the Contest. The rest of the Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in the Terms and Conditions herein does not and should not constitute a waiver of those rights.

24. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Contest, these Terms and Conditions shall prevail.

25. A person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any terms of such agreement.

G. *Use of information and publicity*

26. By entering this Contest, Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and assessing this Contest.

H. *Limitations and Indemnity*

27. Participants shall assume all risk in respect of loss, injury, damage or liability which may arise as a result of or in connection with the Participant's participation in the Contest.

28. Save for in the case of death or personal injury caused by negligence, the Organiser shall not be responsible or held liable for any losses, damages or injuries of any kind resulting from the Participants' participating in the Contest. All Participants shall defend and be solely liable for, fully indemnify and hold the Organiser (and its affiliates), its employees and agents, to the maximum extent permitted under the law, harmless from all liabilities, damages, losses, costs (including legal costs on and indemnity basis and/or solicitor-client fees as taxed by the Court) and expenses of any nature arising from any claims, demands, actions, proceedings, recoveries, judgment or execution which Geneco (and its affiliates), officers, employees or agents may suffer or incur by, from or in connection with the Participant's participation in the Contest.

I. *Governing Law and Jurisdiction*

29. The Contest and the Terms and Conditions associated therewith shall be governed by Singapore law. By participating in the Contest, each Participant agrees to submit to the exclusive jurisdiction of the courts of the Republic of Singapore insofar as the subject relates to the Contest and Terms and Conditions associated therewith.