

Geneco Referral Programme Terms and Conditions

1. Definitions:

“Geneco” means Geneco, a brand name used by Seraya Energy Pte Ltd to market, promote and sell its goods and/or services relating to electricity retail

“Referral Code” refers to the Referrer’s registered mobile number (e.g. 9xxxxxxx) linked to his/her Geneco account

“Referrer” refers to an existing customer of Geneco

“Referee” refers to a person who is not an existing customer of Geneco

“Rebate” refers to a one-time S\$20 Geneco electricity bill rebate

2. This Referral Programme is open to all existing and non-existing Geneco customers.

3. Upon every successful referral, the Referrer and Referee will each receive a Rebate to his/her electricity bill.

4. A successful referral shall meet all of the following criteria:

- a) the Referee successfully sign up for an electricity retail agreement with a minimum contract period of 12-month offered by Geneco (“Eligible Plan”) via Geneco’s Self Service Portal; and
- b) the Referee applies the Referral Code in the referral code field at the point of signing up for the Eligible Plan

5. For the avoidance of doubt, the Referee is only allowed to submit one (1) Referral Code during sign-up.

6. The Rebate will be credited to both the Referrer and Referee upon the commencement of the Referee’s electricity retail agreement referred to in Clause 4(a) above and the Rebate will be used to offset the Referrer’s and the Referee’s subsequent Geneco electricity bill (“Electricity Bill”) following the commencement. If the Electricity Bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent Electricity Bill(s).

7. From the date of 1st March 2021 to 30th April 2021, both dates inclusive, or until the Promotion is fully subscribed, whichever is earlier (the "Promotion Period"), the Referral will receive an additional S\$30 shopping voucher from Dairy Farm Singapore (the "Voucher") for every three (3) successful referrals made within the Promotion Period ("Promotion"). There are 300 Voucher(s) available for redemption and there is no limit to the number of Voucher(s) a Referrer can receive.
8. This Referral Programme ("Programme") is not applicable or valid with any other promotions, offers or discounts, unless otherwise stated. The Rebate and the Voucher is non-transferable, non-exchangeable and not redeemable for cash. The use of the Voucher is subject to additional terms and conditions imposed by Dairy Farm Singapore. Geneco is not an agent of Dairy Farm Singapore and vice versa, and Geneco shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by Dairy Farm Singapore. Any dispute about the quality or service standards of Dairy Farm Singapore must be resolved directly with Dairy Farm Singapore.
9. Sales employees of YTL PowerSeraya Pte Ltd, vendors and resellers of either YTL PowerSeraya Pt Ltd, Seraya Energy Pte. Ltd. or other electricity retailers and employees of other electricity resellers are not eligible to participate in this Programme and Promotion.
10. If the Referral Code or Rebate is found to be used erroneously, fraudulently or illegally, Geneco reserves the right, in its absolute discretion, to revoke or remove the Rebate from the account of the Referral and the Referrer (as the case may be) and Geneco shall not be liable to the Referrer or the Referee.
11. Geneco, its directors, officers, employees and assignees, shall not at any time be responsible or held liable for any loss, injury, damage, harm, settlement sums, costs, charges, expenses, actions, penalties, proceedings, claims and/or demands arising out of or in connection with the participation of this Programme.

12. Geneco reserves the right to amend, suspend, withdraw, vary or terminate the Programme, including but not limited to replacing the Rebate and/or the Voucher with another offer of similar value at its absolute discretion, and to, vary, add to, or delete any of these terms and conditions at any time without prior notice.
13. The decision of Geneco on all matters, queries or disputes, concerning this Programme and its terms & conditions shall be final.
14. These terms and conditions shall be governed by and interpreted in accordance with the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over any dispute arising out of or in relation to this Programme.