Samsung X Geneco Promotion – Terms & Conditions

1. Promotion Eligibility

1.1. This promotion is exclusively available to eligible customers who successfully sign up for the Get It Fixed 24 plan, or renew to the Get It Fixed 24 Renewal plan with Geneco.

1.2. Eligible customers will receive a unique Samsung promotional code upon commencement of their Geneco contract, subject to verification of eligibility by Geneco.

1.3. Promotional codes are non-transferable, not for resale and cannot be exchanged for cash.

2. Promotional Offers

2.1. Eligible customers can enjoy the following exclusive discounts on selected Samsung products:

- Home Appliances: 30% off Recommended Retail Price (RRP) on selected refrigerators, washing machines, dryers and dishwashers. Please refer to Schedule A for the list of applicable items.

- Televisions: 30% off RRP on selected Samsung TV models. Please refer to Schedule A for the list of applicable items.

2.2. Discounts are applicable only to participating models and are subject to product availability.

3. Promotion Period and Code Validity

3.1. Promotion Period: 2 November 2026 to 31 May 2027, both dates inclusive.

3.2. Promotional Code Validity: 2 November 2026 to 30 September 2027, both dates inclusive.

3.3. Eligible customers must obtain their promotional codes during the Promotion Period and redeem them by 30 September 2027.

3.4. Unused promotional codes will expire automatically after 30 September 2027. No extension or compensation will be provided for expired codes.

4. Promotional Code Fulfilment

4.1. Promotional codes will be issued to eligible customers upon commencement of their Geneco contract, via the registered email address under their Geneco account, by the end of the following month after each respective Promotion Period.

Fulfilment Schedule

Promotion Period	Contract Commencement Date	Fulfilment Date
2 – 30 November 2026	By 31 December 2026	By 31 January 2027
1 – 31 December 2026	By 31 January 2027	By 28 February 2027
1 – 31 January 2027	By 28 February 2027	By 31 March 2027
1 – 28 February 2027	By 31 March 2027	By 30 April 2027
1 – 31 March 2027	By 30 April 2027	By 31 May 2027
1 – 30 April 2027	By 31 May 2027	By 30 June 2027
1 – 31 May 2027	By 30 June 2027	By 30 July 2027
	By 31 July 2027	By 31 August 2027
	By 31 August 2027	By 3 September 2027

5. Promotional Code Redemption

5.1. Promotional codes are valid exclusively for purchases made through the Samsung Singapore Online Store at www.samsung.com/sg/

5.2. Each promotional code is valid for one-time use only and must be entered at checkout to enjoy the applicable discount.

5.3. Each promotional code entitles the customer to purchase a maximum of one (1) unit from each of the following five product categories at the promotional discount:

- Refrigerator – 1 unit

- Washing Machine – 1 unit

- Dryer – 1 unit

- Dishwasher – 1 unit

- Television – 1 unit

5.4. Customers may purchase products from multiple eligible categories in a single transaction, up to a maximum of five (5) units, comprising one unit per category.

5.5. Once a promotional code has been redeemed, it will be considered fully utilised, regardless of the number of eligible products purchased. Any unused category entitlement cannot be carried forward to a subsequent transaction.

5.6. Promotional codes cannot be combined or stacked with any other discount codes, vouchers, promotional offers or ongoing discounts, unless expressly stated otherwise by Samsung.

5.7. Promotional codes cannot be exchanged for cash, credit or other products.

6. Product Availability and Fulfilment

6.1. All participating products are subject to availability at the time of purchase.

6.2. Samsung reserves the right to amend the list of participating models, subject to availability and applicable laws.

6.3. Delivery, installation, warranty and after-sales services are subject to Samsung Singapore's prevailing terms and conditions.

6.4. Additional charges for delivery, installation or optional services may apply and will be communicated during checkout.

7. Returns, Cancellations and Refunds

7.1. Purchases made under this promotion are subject to Samsung Singapore's prevailing cancellation, return and refund policies and applicable consumer protection laws.

7.2. Promotional discounts have no cash value and will not be refunded separately.

7.3. Promotional codes used for cancelled or refunded orders will not be automatically reinstated. Any reissuance will be subject to Samsung's review and approval.

8. General Terms and Conditions

8.1. This promotion is organised by Samsung Electronics Singapore Pte. Ltd. in collaboration with Geneco.

8.2. Samsung and Geneco reserve the right to verify customer eligibility and reject redemptions that do not comply with these Terms & Conditions.

8.3. Samsung reserves the right to amend, suspend or terminate the promotion, subject to applicable laws and reasonable notice where practicable.

8.4. Samsung and Geneco shall not be liable for technical disruptions or unauthorised use of promotional codes, except where liability cannot lawfully be excluded.

8.5. Any disputes relating to product purchases or promotional discounts will be reviewed by Samsung, subject to applicable laws and consumer rights.

8.6. These Terms & Conditions shall be governed by the laws of Singapore.

Schedule A – Promo Models

Home Appliances

Description	Model	RRP (with GST)
Front Load Washer	WW12BB944DGBSP	$1,968
Front Load Washer	WW11DB9B84GDSP	$1,949
Front Load Washer	WW11CB944DGHSP	$1,699
Front Load Washer	WW90DG6U34LESP	$1,149
Front Load Washer	WW90DB7U94GESP	$1,499
Front Load Washer	WW90DB8U94GBSP	$1,499
Washer Dryer Combo	WD25DB8995BZSP	$5,499
Washer Dryer Combo	WD90F21BCSSP	$3,299
Washer Dryer Combo	WD12BB944DGBSP	$2,139
Washer Dryer Combo	WD11DB9B84GDSP	$2,149
Washer Dryer Combo	WD11DB8B85GHSP	$1,899
Washer Dryer Combo	WD90H11C4WSP	$2,149
Top Load Washer	WA80F15B6BSP	$1,499
Top Load Washer	WA80F13B6BSP	$1,299
Top Load Washer	WA80F13S5CSP	$1,049
Top Load Washer	WA10CG4546BVSP	$899
Top Load Washer	WA10CG4546BYSP	$899
Top Load Washer	WA80CG4546BVSP	$699
Dryer	DV10DB94A0GDSP	$2,199
Dryer	DV10BB9440GHSP	$2,049
Dryer	DV10BB9440GBSP	$2,049
Dryer	DV90BB7440GESP	$1,699
Dryer	DV90T6240LE/SP	$1,499
Top Mount Freezer	RT62K705JBS/SS	$1,988
Top Mount Freezer	RT53DG7A6CS9SS	$1,599
Top Mount Freezer	RT53DG7A6CB1SS	$1,599
Top Mount Freezer	RT47CG6444S9SS	$1,399
Top Mount Freezer	RT47CB6686B1SS	$1,449
Top Mount Freezer	RT42CG6644S9SS	$1,249
Top Mount Freezer	RT35CG5444S9SS	$1,099
Top Mount Freezer	RT35CB564422SS	$1,149
Top Mount Freezer	RT31CB5644C2SS	$1,049

Side By Side	RS90F65D3FSS	$4,399
Side By Side	RS70F65Q3TSS	$2,199
Side By Side	RS70F65Q3FSS	$2,199
1 Door Refrigerator	RR70H39C3TSS	$1,799
1 Door Refrigerator	RZ32T7443AP/SS	$1,685
1 Door Refrigerator	RZ32T7443AP/SS	$1,685
1 Door Freezer	RZ70H32H3TSS	$1,799
French Door	RM70F63R3WSS	$3,999
French Door	RF59C7664B1/SS	$3,899
French Door	RF59C7004B1/SS	$3,699
French Door	RF59A70T4S9/SS	$3,099
Bottom Mount Freezer	RB45DG600EB1SS	$1,499
Bottom Mount Freezer	RB43DG6005S9SS	$1,399
Bottom Mount Freezer	RB43DG6005B1SS	$1,399
Dishwasher	DW80H73KBFFSP	$1,999
Dishwasher	DW70H73YCFESP	$1,299
Dishwasher	DW70H73YCFRSP	$1,299

TV

Category	**Segment**	**Model (Blue = Online Exclusive)**	**RRP (w / GST)**
TV	Frame	QA75LS03HEKXXS	$4,899
TV	Frame	QA65LS03HEKXXS	$3,599
TV	Frame	QA55LS03HEKXXS	$2,599
TV	Frame	QA43LS03HEKXXS	$1,999
TV	Movingstyle	UA27LSM7FAXXXS	$1,899
TV	Serif	QA55LS01DAKXXS	$2,699