Terms and Conditions for Promo Code GENECO15:

1. DEFINITIONS

1.1 "Geneco" means Geneco by Seraya Energy Pte Ltd

1.2 "Geneco Rebate" refers to

1.2.1 a one-time S$15 Geneco Rebate applied towards offsetting the Eligible Customer's Geneco electricity bill(s) for the current residential electricity contract they have signed up for with Geneco.

1.3 "Promotion Period" means the period commencing on 2 November 2026 and ends on 31 December 2026, both dates inclusive.

1.4 "Eligible Customer" refers to an individual who:

1.4.1 successfully signs up for a new residential electricity account with Geneco under:

1.4.1.1 the following plan: Get It Fixed 12 (the **"Eligible Plan**");

1.4.1.2 applies the promotion code "GENECO15" at the point of signing up for the relevant plan; and

1.4.1.3 is the registered account holder of the said account;

1.4.2 is not an existing customer of Geneco at the point of signing up for the said residential electricity account;

1.4.3 does not have a Geneco account that was terminated or closed (whether by the individual or by Geneco) in the last twelve (12) months immediately prior to the commencement of the Application Period;

1.4.4 is not a person deemed ineligible and/or notified by Geneco as being ineligible from time to time.

1.5 "Award" refers to

1.5.1 a one-off rebate with a value of S$15 which shall be credited to the Eligible Customer's Geneco residential electricity account which may be used to offset their Geneco electricity bill(s) before GST.

2. PROMOTION ELIGIBILITY REQUIREMENTS

2.1 An Eligible Customer is deemed to have successfully signed up for a new account with Geneco if all the following conditions are met:

2.1.1 The Eligible Customer submits an application for the Eligible Plans during the Promotion Period, available at https://www.geneco.sg/residential/electricity-plans/, during the Promotion Period.

2.1.2 The Eligible Customer successfully applies the promotion code "GENECO15" at the point of signing up for the following plan, Get It Fixed 12.

2.1.3 The Eligible Customer satisfies all the conditions as stated at Clause 1.4 hereinabove.

2.1.4 Such application is approved by Geneco within two (2) to four (4) weeks from the application submission date.

2.2 Upon full satisfaction of the conditions stated at Clause 2.1 hereinabove, the Eligible Customer will be deemed eligible for the Award.

2.3 For the avoidance of doubt, this promotion is not applicable to any sign-ups under Geneco's Get It Fixed 24 plan, Get It 7 To 7 plan, and Give Us A Try plan, details of which are available at https://www.geneco.sg/residential/electricity-plans/.

3. GENERAL TERMS AND CONDITIONS

3.1 The "GENECO15" promotion code is valid and limited to the first 300 Eligible Customers who successfully sign up for Get It Fixed 12 during the Promotion Period.

3.2 Eligible Customers who fulfil the conditions set out in Clause 2.1 above will receive their Award in the form in 3.21 and 3.2.2. The Award shall not apply if the Geneco account is closed on or before the date that the Award is awarded by Geneco.

3.2.1 (1) one-off rebate with a value of S$15 which shall be credited to the Eligible Customer's Geneco residential electricity account and may be applied to the reduction of the Eligible Customer's Geneco electricity bill(s), within 60 days from the date on which their application is approved.

3.3 By participating in this Promotion, each Eligible Customer is deemed to have provided consent to Geneco pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data by/to Geneco and such other third party Geneco may reasonably consider necessary for the purposes of administering this promotion.

3.4 This Promotion may not be applied in conjunction with any other offers, rebates or promotions. The Award is neither transferrable nor exchangeable for cash or other kind in full or in part unless otherwise permitted by Geneco in its sole and absolute discretion. For the avoidance of doubt, the Award is non-negotiable.

3.5 Geneco reserves the right to amend, suspend, withdraw, vary or terminate the Promotion, including but not limited to replacing the Award with another promotion of similar value and to vary, add to, or delete any of these terms and conditions at any time without prior notice, including but not limited to the eligibility requirements set out in Clauses 1.4 and 2.2, and the Promotion Period under Clause 1.3. Geneco's decision in relation to such matters are at its sole and absolute discretion and shall be final and binding on all participants.

3.6 Geneco, its directors, officers, employees and assignees, shall not at any time be responsible or held liable for any loss, injury, damage, harm, settlement sums, costs, charges, expenses, actions, penalties, proceedings, claims and/or demands arising out of or in connection with the Award.

3.7 These terms and conditions shall be governed by and interpreted in accordance with the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over any dispute arising out of or in relation to the Promotion.

3.8 Participation in this Promotion shall constitute acceptance of all terms and conditions set out above and any amendments thereof. These terms shall be read in conjunction with the relevant Electricity Retail Agreement that Seraya Energy Pte Ltd is a party to, where relevant, and/or any other applicable terms and conditions.