

## Terms & Conditions

### 1. Definitions

1.1. "Application Period" means the period commencing on 02 March 2020 to 30 April 2020.

1.2. "Geneco" means Geneco by Seraya Energy Pte Ltd.

1.3. "Recurring Discount" refers to the monthly discount applied to Geneco electricity bills for the duration of the Eligible Customer's current contract they have signed up for with Geneco.

1.4. "Geneco Rebates" refers to the actual amount used to offset Geneco electricity bills.

1.5. "Eligible Customer" refers to an individual who:

a. signs up for a new residential electricity account with Geneco under any one of the following plans (Get It Fixed 36 / Get It Fixed 24 or Get It Less 24 plan/Get It Green or Get Sunny), is the registered account holder and applies the promotion code "Take50" when signing up for a new residential electricity account with Geneco; or

b. signs up for a new residential electricity account with Geneco under any one of the following plans (Get It Green or Get Sunny), is the registered account holder and applies the promotion code "ItTakes2" when signing up for a new residential electricity account with Geneco; or

b. is not an existing customer of Geneco at the time of signing up; and

c. does not have a Geneco account that was terminated or closed (whether by the individual or by Geneco) in the last twelve (12) months immediately prior to the commencement of the Application Period;

d. is not an existing employee of either Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd;

e. is not an immediate family member of the persons referred to in Clause 1.4(d) above, including spouse, children, siblings and parents; and

f. any other person(s) deemed ineligible and/or notified by Geneco as being ineligible from time to time.

1.5. "Award" refers to:

a. a 5% Recurring Discount upon successful sign up of a new residential electricity account with Geneco with the promotion code "ItTakes2", which will be applied to his/her Geneco electricity bills before GST; or

b. a S\$50 Geneco Rebates credited to the Eligible Customer's Geneco account upon successful sign up of a new residential electricity account with Geneco with the promotion code "Take50", which will be used to offset his/her Geneco electricity bills before GST.

1.6. The “ItTakes2” promotion code is only applicable for Eligible Customers who sign up for the following plans (Get It Green or Get Sunny). Eligible Customers who sign up for the following plans (Get it Green or Get Sunny) are not entitled to both the Recurring Discount and Geneco Rebates, and may apply only either one of the promotion codes “ItTakes2” or “Take50” when signing up.

## 2. Eligibility Requirements

An Eligible Customer is deemed to have successfully signed up for a new account with Geneco if all the following conditions are met:

2.1. the Eligible Customer submits an application for any one of the following plans (Get It Fixed 36 / Get It Fixed 24 or Get It Less 24 plan/Get It Green or Get Sunny) with Geneco, available at <https://www.geneco.sg/residential/electricity-plans/> during the Application Period;

2.2. the Eligible Customer successfully applies the promotion code “ItTakes2” or “Take50” at the point of signing up; and

2.3. such application is approved by Geneco within 2 to 4 weeks from the application submission date.

## 3. General Terms and Conditions

3.1 ItTakes2 promotion code is valid for the first 1,000 successful new sign-ups during the Application Period.

3.2 TAKE50 promotion code is valid for the first 5,000 successful new sign-ups only during the Application Period.

3.3 An Eligible Customer who fulfils the conditions set out in Clause 2 above will receive the Award in the form of a reduction of his/her Geneco electricity bills within sixty (60) days from the date the application is approved. The Award shall not apply if the Geneco account is closed before or on the date that the Award is awarded by Geneco.

3.4 Geneco reserves the right to amend, suspend, withdraw, vary or terminate the Promotion, including but not limited to replacing the Award with another promotion of similar value at its absolute discretion, and to vary, add to, or delete any of these terms and conditions at any time without prior notice, including but not limited to the eligibility requirements set out in Clauses 1.5 and 2 and the Application Period under Clause 1.1.

3.5 Geneco shall not at any time be responsible or held liable for any loss, injury, damage, harm, settlement sums, costs, charges, expenses, actions, penalties, proceedings, claims and demands, arising out of or in connection with the Award.

3.6 It shall be at Geneco’s absolute discretion to make any decision on all matters relating to this Promotion, including but not limited to the eligibility requirements. Geneco’s decision in relation to such matters shall be final and binding on all customers.

3.7 Participation in this Promotion shall constitute acceptance of all these terms and conditions set out above and any amendments thereof. These terms shall be read in conjunction with the Electricity Retail Agreement, where relevant, and any other applicable promotional terms and conditions.