

## Geneco Super Saver 2022 Lucky Draw Contest (“Contest”) Terms & Conditions

### A. *Official Contest Rules*

1. The Geneco Lucky Draw Contest (the “Contest”) is organised by Geneco (“Geneco”) by Seraya Energy, a subsidiary of YTL PowerSeraya Pte Limited (the “Organiser”). Participants should note that the terms “Geneco” and “Organiser” will be used interchangeably in the course of this Contest and shall be taken to have the one and the same meaning.
2. The Organiser reserves the right to change any terms and conditions of the Contest at its sole and absolute discretion, without prior notice, reason or liability. By entering the Contest, the Participants not only undertake to review the Terms and Conditions of the Contest at any particular time, which has been made available for public viewing at the Geneco’s Contest page <https://www.geneco.sg/residential/promotions/gss-2022> but also agree to be bound to subsequent new or amended Terms and Conditions (if any).
3. The Organiser also reserves the right to terminate, cancel, suspend or amend (including but not limited to replacing the Contest’s prize with one or more items of similar value) the Contest at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

### B. *Eligibility Conditions*

4. Subject to the provisions of these Terms and Conditions, this Contest is only open to participants who satisfy the following conditions within the Contest Period:
  - (a) Currently reside in Singapore at a permanent residential address (the “Residential Address”) and is the registered account holder (or the authorised person) of the Residential Address;
  - (b) Have signed up for a new residential electricity account with Geneco under the Get It Fixed 24 plan; or have renew his/her expiring residential electricity account with Get It Fixed 24 Renewal;
  - (c) Such application under Clause 4(b) is approved by Geneco and contract activated by November 2022; and

- (d) Does not have a Geneco account that was terminated or closed (whether by the individual or Geneco) in the last twelve (12) months immediately prior to the commencement of the Contest.
- 5. Notwithstanding the foregoing, the Contest is not open to both employees of Seraya Energy Pte Ltd, YTL PowerSeraya Pte Limited or PetroSeraya Pte Ltd and their immediate family members (such as their spouse, children, siblings and parents). The Contest is also not open to any other participant deemed ineligible and/or notified by the Organiser as being ineligible at any point during the course of the Contest.

**C. *Contest Period***

- 6. The Contest period shall begin on 1 Sept 2022 at 9:00am and end on 31 Oct 2022 at 11:59pm (the "Contest Period"). The Organiser reserves their right to amend the Contest Period at any time without prior notice.

**D. *Selection of Winners, Prizes and Notifications***

- 7. Each eligible participant under the Get It Fixed 24 Plan will receive one (1) chance to enter the Lucky Draw, and each eligible participant under the Get It Fixed 24 Plan & Power Eco Add-On Plan will receive two (2) chances to enter the Lucky Draw. There will be a total of three (3) winners selected at random by the Organiser for this Contest. Each winner will be entitled to a one (1) year's worth of free electricity worth \$1,502.40 computed over a period of twelve (12) calendar months and with a monthly cap of S\$125.20 ("Prize"). The rebate of S\$1,502.40 (the "Bill Rebate") shall be credited to the respective winner's Geneco residential electricity account to offset the winner's Geneco electricity bill ("Electricity Bill"). If the Electricity Bill amounts to less than the value of the Bill Rebate, the remaining value will be used to offset the subsequent Electricity Bill(s). For the avoidance of doubt, the Bill Rebate shall only be used to offset Electricity Bill(s) and not be used to offset any security deposit or non-electricity usage related charges under the winner's Geneco account.
- 8. The Prizes are non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and is subject to such other terms and conditions as may be imposed by the Organiser.

9. The results of the Contest shall be final and binding, and no appeal against the Contest's results shall be entertained. In the event of any dispute, the Organiser's decision shall be final and no further correspondence will be entertained.
10. The Organiser shall announce the winners of the Contest at the end of December 2022 via Electronic Direct Mailer ("eDM") to the winner's email address registered under the winner's Geneco account with methods for the Prize redemption. The winners must follow the redemption process provided in the eDM to redeem the Prize. Failure of the winner in complying with the redemption process may result in a delay in the receipt and/or disbursement of the Prize to the winner's Geneco residential electricity account.
11. The winner must redeem the Prize within 30 calendar days from the date of receipt of the eDM ("Redemption Period"). Failure of the winner to redeem the Prize within the Redemption Period will render the Prize as forfeited and unaccepted. The Organiser will not be responsible and/or will not entertain any request or appeal for the failure of any winner to redeem their Prize within the Redemption Period.

***E. Disclaimer***

12. Should any of the Terms and Conditions stated herein be held illegal or unenforceable, such term or provision shall be deemed to be deleted from the Terms and Conditions of the Contest. The rest of the Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in the Terms and Conditions herein does not and should not constitute a waiver of those rights.
13. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Contest, these Terms and Conditions shall prevail.

***F. Use of information and publicity***

14. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Contest.

*G. Limitations and Indemnity*

15. Participants shall assume all risk in respect of loss, injury, damage or liability which may arise as a result of or in connection with the participant's participation in the Contest.

*H. Governing Law and Jurisdiction*

16. The Contest and the Terms and Conditions associated therewith shall be governed by Singapore law. By participating in the Contest, each participant agrees to submit to the exclusive jurisdiction of the courts of the Republic of Singapore insofar as the subject relates to the Contest and Terms and Conditions associated therewith.
17. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any terms of such agreement.