

Geneco 8travaganza Grand Giveaway (“Contest”) Terms & Conditions

A. *Official Contest Rules*

1. The Geneco 8travaganza Grand Giveaway (the “**Contest**”) is organised by Geneco (“**Geneco**”) by Seraya Energy, a subsidiary of YTL PowerSeraya Pte Limited (the “**Organiser**”). Participants should note that the terms “**Geneco**” and “**Organiser**” will be used interchangeably in the course of this Contest and shall be taken to have the one and the same meaning.
2. The Organiser reserves the right to change any terms and conditions of the Contest at its sole and absolute discretion, without prior notice, reason or liability. By entering the Contest, the Participants not only undertake to review the Terms and Conditions of the Contest at any particular time, which has been made available for public viewing at the Contest page www.geneco.sg/8travaganza but also agree to be bound to subsequent new or amended Terms and Conditions (if any).
3. The Organiser also reserves the right to terminate, cancel, suspend or amend (including but not limited to replacing any prize with one or more items of similar value) the Contest at any time without prior notice, reason or liability. The Organiser accepts no responsibility and/or liability for any deviation in the prize values (if any).

B. *Eligibility Conditions*

4. Subject to the provisions of these Terms and Conditions, the Contest is open to existing Geneco customers and new sign-ups who satisfy all of the following conditions during the Contest Period (each an “**Eligible Participant**”):
 - (a) Currently reside in Singapore at a permanent residential address (the “**Residential Address**”) and is the registered account holder (or the authorised person) of the Residential Address;
 - (b) Is a current Geneco customer with a valid residential contract expiring on 1 June 2026 or later, or a new customer who successfully signs up for a Geneco residential plan during the Contest Period;
 - (c) Does not have a Geneco account that was terminated or closed (whether by the individual or Geneco) in the last twelve (12) months immediately prior to the commencement of the Contest.

5. Notwithstanding the foregoing, employees of the Organiser, YTL PowerSeraya Pte Limited, or PetroSeraya Pte Ltd and their immediate family members (such as their spouse, children, siblings, and parents) are not eligible to participate in the Contest.

6. The Organiser reserves the right to disqualify any participant deemed ineligible at any time during the Contest.

C. Contest Period

7. The Contest period shall begin on 2 March 2026 at 9:00am and end on 31 May 2026 at 11:59pm (the "Contest Period").

8. The Organiser reserves their right to amend the Contest Period at any time without prior notice.

D. Selection of Winners, Prizes and Notifications

9. There will be a total of eight (8) winners selected at random by the Organiser for this Contest.

10. The eight (8) available prize options (each, the "Prize") are as follows:

- a. One (1) \$800 eCapitaVoucher
- b. One (1) \$800 Chan Brothers Travel Voucher
- c. One (1) \$800 FairPrice Voucher
- d. One (1) \$800 Donation by Geneco to the Plant-A-Tree Programme
- e. One (1) \$800 Geneco Bill Rebate
- f. One (1) \$800 Harvey Norman Voucher
- g. One (1) Mandai Rainforest Resort Stay Package (worth S\$2,373) comprising:
 - i. Retreat Double Double Room for one (1) night × two (2) rooms; and
 - ii. Night Safari tickets with Sri Nandong Visit for seven (7) persons
- h. One (1) OSIM Invisible Massage Chair (worth S\$1,698)

11. The above prize list forms part of these Terms and Conditions. The Organiser reserves the right to amend, substitute or replace any Prize with an item of similar value at its discretion without prior notice.

12. To participate, eligible customers must complete the multiple-choice survey during the Contest Period via the Geneco Mobile App and select one (1) prize of their choice from the eight

- (8) available prize options. Each eligible participant shall be entitled to one (1) entry into the Contest. Only one (1) submission per participant is permitted.
13. At the end of the Contest Period, one (1) winner will be selected at random for each prize based on the participant's selection in the survey. Each winner will be entitled to receive the prize selected, subject to these Terms and Conditions. Each prize is limited to one (1) redemption only, and a total of eight (8) prizes will be awarded.
 14. The Organiser reserves the right to verify the eligibility of participants and to disqualify any participant found to have submitted multiple entries or otherwise breached these Terms and Conditions. The organiser's decision on all matters relating to the Giveaway shall be final and binding, and no correspondence or appeals will be entertained.
 15. The Prizes are non-transferable and cannot be exchanged for cash, any other forms of credit, and/or any other goods or services, and is subject to such other terms and conditions as may be imposed by the Organiser.
 16. The Organiser shall not be responsible for any loss, damage, or inconvenience caused as a result of the Prizes or their use.
 17. The Organiser shall announce the winners of the Contest by the end of June 2026 via Electronic Direct Mailer ("eDM") to the winner's email address registered under their Geneco account, with instructions for Prize redemption.
 18. The winners must complete the redemption process provided in the eDM to redeem the Prize. Failure of the winner in complying with the redemption process may result in a delay in the receipt and/or disbursement of the Prize to the winner's Geneco residential electricity account.
 19. The winner must redeem the Prize within 30 calendar days from the date of receipt of the eDM ("Redemption Period"). Failure to redeem within the Redemption Period will render the Prize as forfeited and unaccepted.
 20. The Organiser will not be responsible and/or will not entertain any request or appeal for the failure of any winner to redeem their Prize within the Redemption Period.

E. *Disclaimer*

21. Should any of the Terms and Conditions stated herein be held illegal or unenforceable, such term or provision shall be deemed to be deleted from the Terms and Conditions of the Contest. The rest of the Terms and Conditions shall remain in full force and effect. Failure by the Organiser to exercise any of its rights as stated in the Terms and Conditions herein does not and should not constitute a waiver of those rights.

22. Should there be any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Contest, these Terms and Conditions shall prevail.

F. Use of information and publicity

23. Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage, use and disclosure of their personal data for the purposes of administering and accessing this Contest.

24. By participating in this lucky draw, participants consent to the collection and use of their name and email address for the purpose of receiving marketing emails about the latest promotions, rewards, and news from Geneco. Participants may withdraw consent to receive marketing communications at any time in accordance with the Organiser's Privacy Policy.

G. Limitations and Indemnity

25. Participants shall assume all risk in respect of loss, injury, damage or liability which may arise as a result of or in connection with the participant's participation in the Contest.

H. Governing Law and Jurisdiction

26. The Contest and the Terms and Conditions associated therewith shall be governed by Singapore law. By participating in the Contest, each participant agrees to submit to the exclusive jurisdiction of the courts of the Republic of Singapore insofar as the subject relates to the Contest and Terms and Conditions associated therewith.

27. For the avoidance of doubt, a person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any terms of such agreement.